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HELP GUIDE

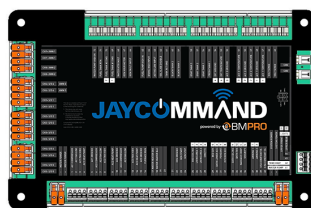
PREVENT CONTROLLER SLEEP MODE



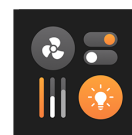
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CONTROLLER



NODE



APP



SWITCH

SYSTEM COMPONENTS

ABOUT

This help guide outlines detailed instructions for dealing with issue when the **CONTROLLER** Goes to Sleep and is unable to Wake Up.

This may happen to some tablets if left on with no interaction for longer than 40 hours.

Instructions:

1. Wake up **CONTROLLER** - Short Term Fix
2. Fix setting on Tablet - Long Term Fix

HOW TO WAKE UP CONTROLLER

The **CONTROLLER** will go to sleep if it has been left on for more than 48 hours and not been used in that time. Touching the screen will not wake up the **CONTROLLER**. To wake up the **CONTROLLER** and use the **APP** again:

1. Using the < or > button on the **CONTROLLER**, navigate to the 'OF' function.
If there is no orange LED on display check power source and refer to other Troubleshooting



2. Press EXT to wake the display on the **CONTROLLER**. This will put the **JAYCOMMAND** in standby mode and turn off all the lights.

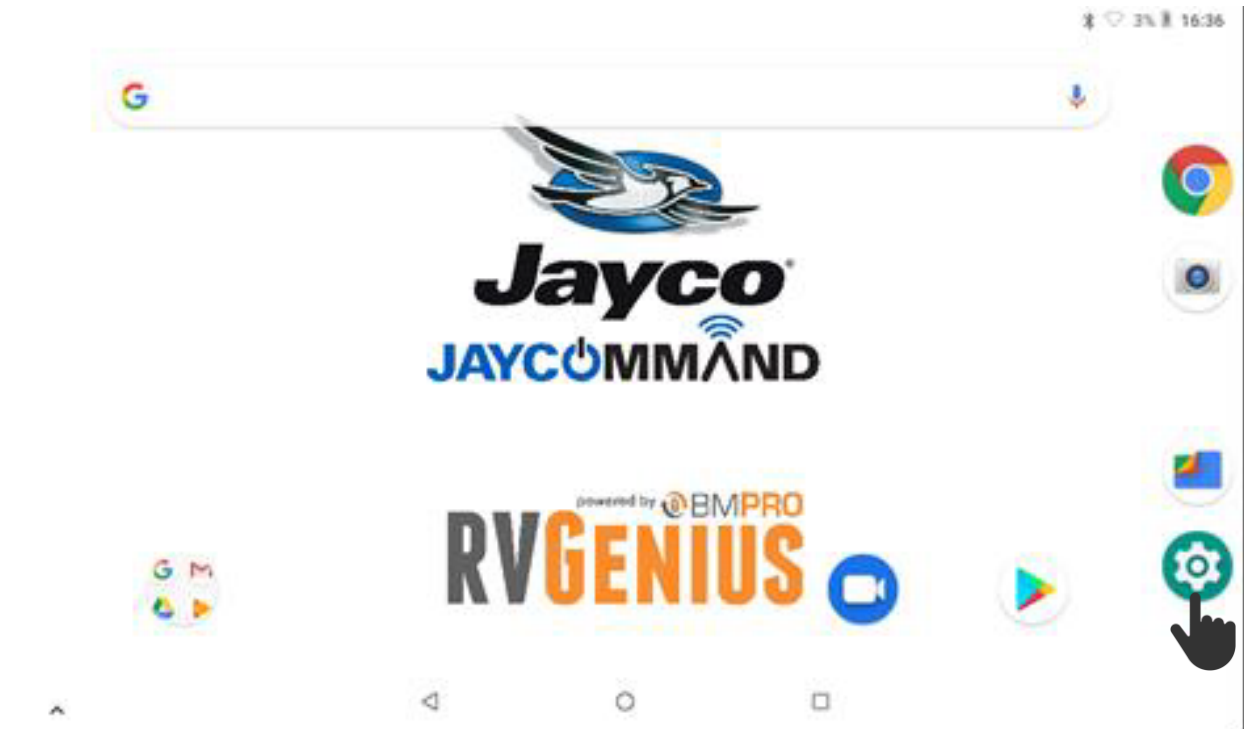


3. Press 1 to take the **JAYCOMMAND** out of standby mode and begin using the **APP**.

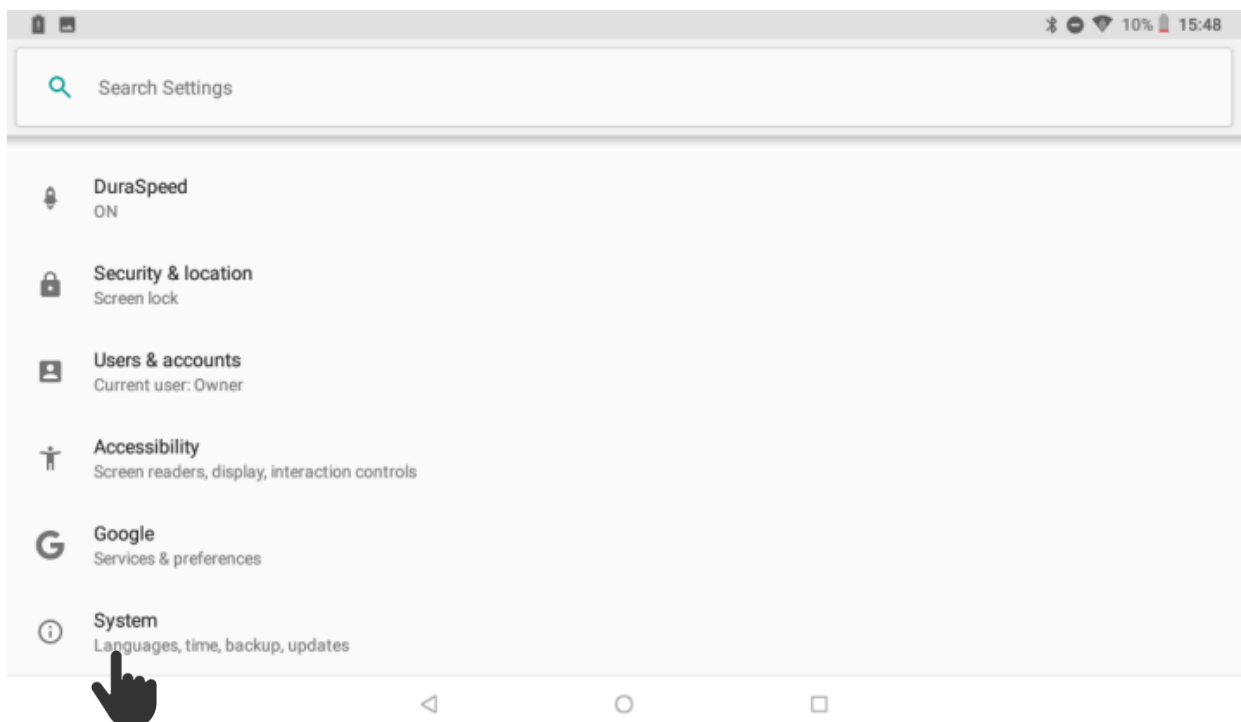


FIX SETTING ON TABLET TO AVOID CONTROLLER GOING TO DEEP SLEEP

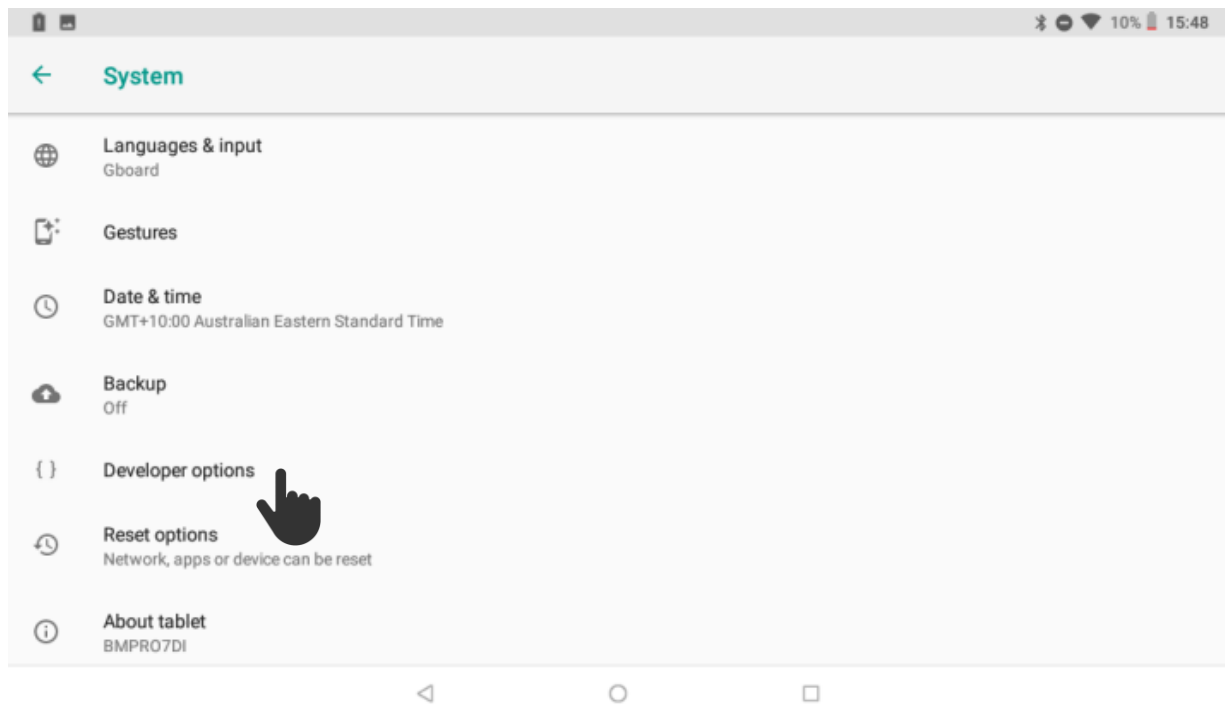
1. You may need to wake up the **CONTROLLER** (see "How to Wake Up **CONTROLLER**")
2. Exit out from the **APP** pressing 
3. Click on the Setting icon 



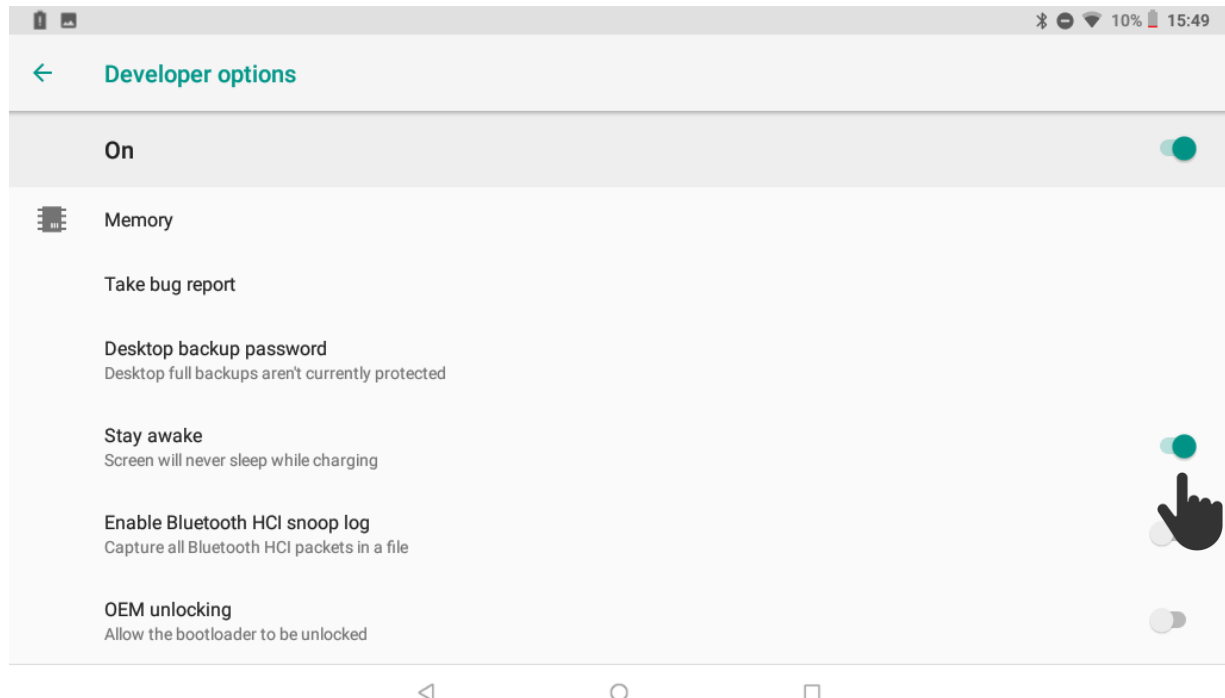
4. Then Click on System



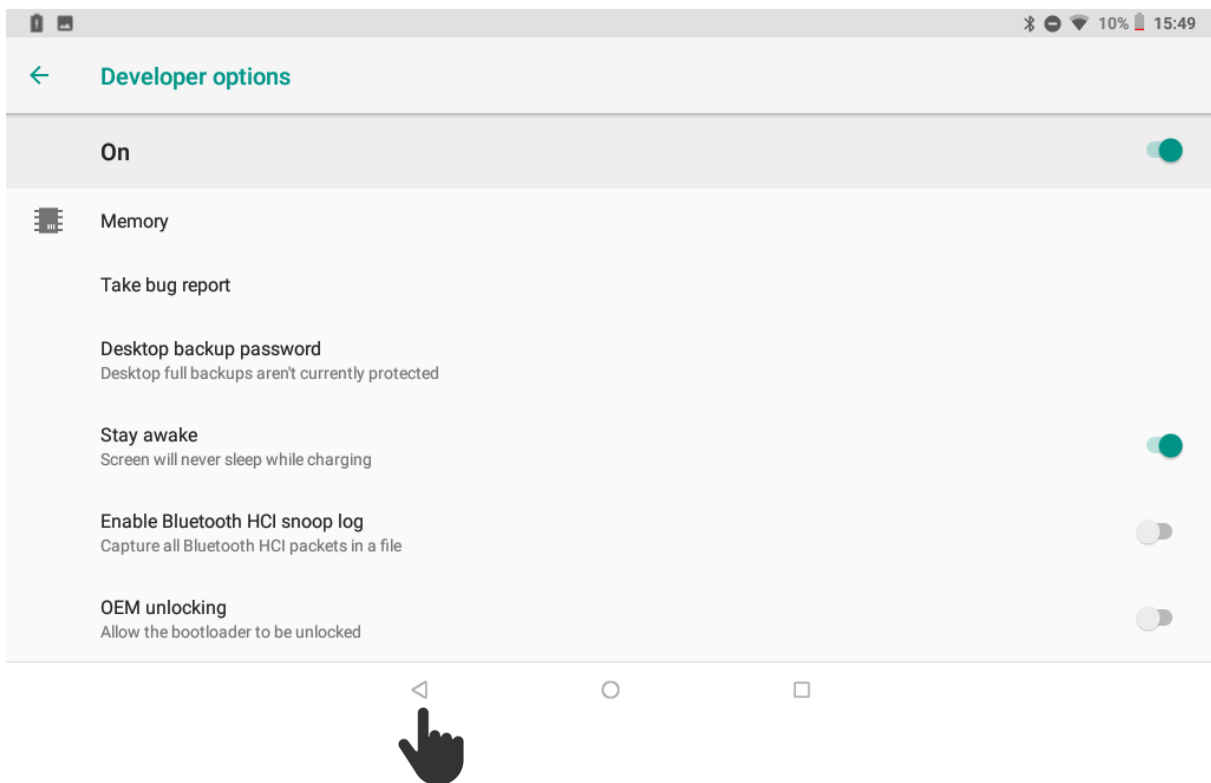
5. Click on Developer Options



6. Then Turn ON Stay awake and check both Developer Options & Stay Awake are ON



7. Then Click on back to complete the process



8. Open the **APP**





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