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HELP GUIDE

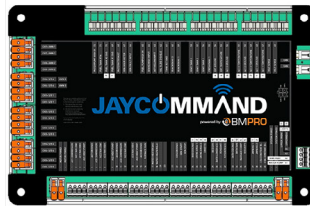
REMOVING A USER ACCOUNT



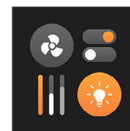
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CONTROLLER



NODE



APP



SWITCH

SYSTEM COMPONENTS

REMOVING A USER ACCOUNT

It is recommended that the service shop create a generic Google account that all techs can use and log into to update the app.

Google accounts are free.

See the BMPRO help guide [Updating the JAYCOMMAND App | Firmware & BYOD](#) for information on how to create an account.

When the app is updated, log out of the account using the following steps:

1. Press the Main screen icon  to return to the Controller main screen.
2. From the main screen, press the Settings icon. 
3. Press **Users & accounts**.

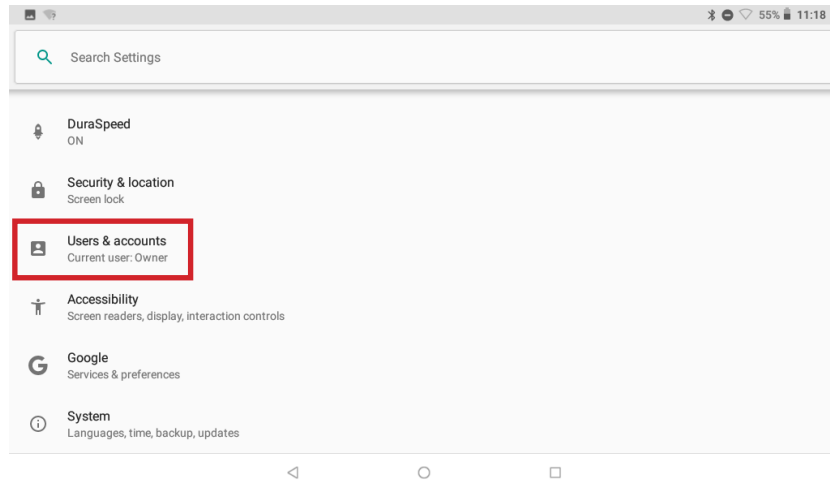


Figure 1: Users & accounts

4. Select the account you used to sign in.

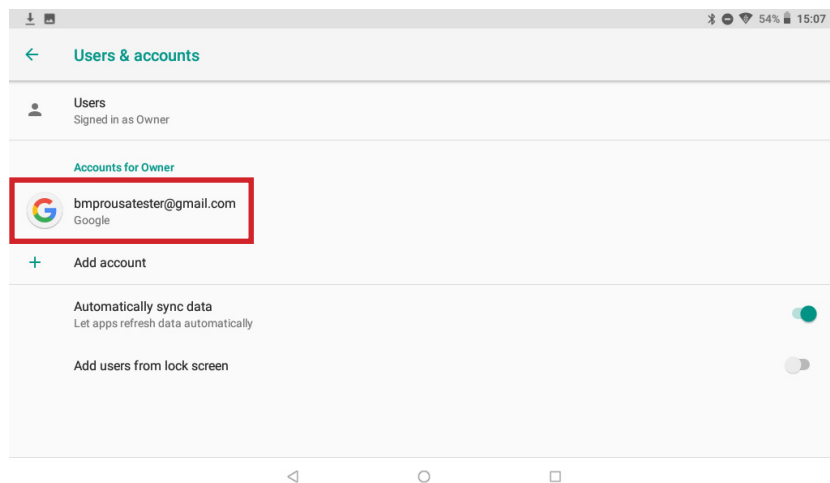


Figure 2: Selecting account

5. Press **Remove Account**.

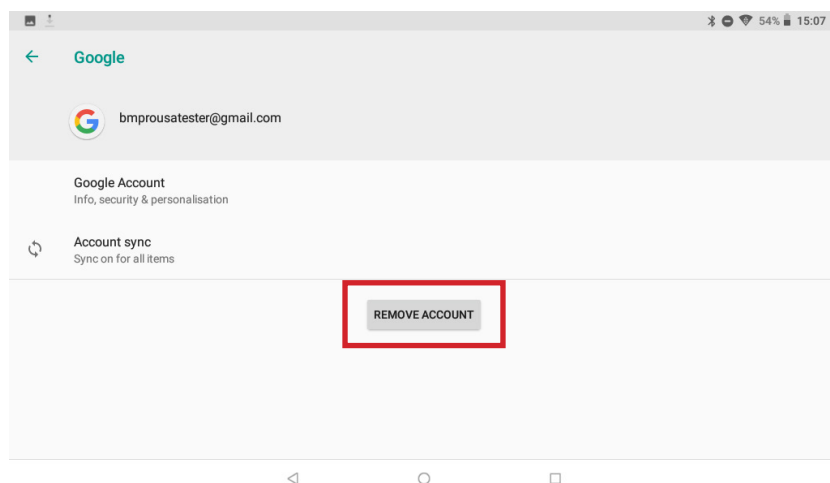


Figure 3: Remove Account

6. In the popup, press **Remove Account** again.

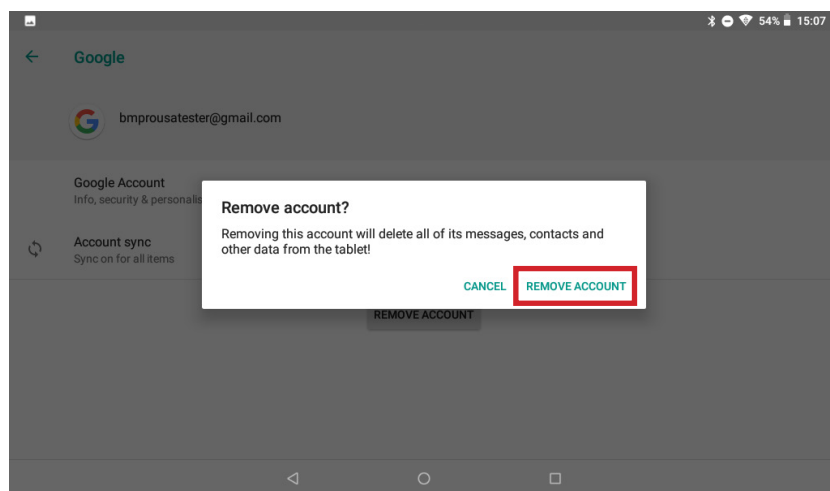


Figure 4: Remove Account Popup

7. Press the Main screen icon  to return to the Controller main screen.
8. Relaunch the JAYCOMMAND App.



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