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HELP GUIDE

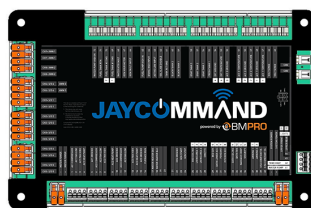
UPDATING THE JAYCOMMAND APP | FIRMWARE & BYOD



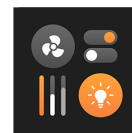
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CONTROLLER



NODE



APP



SWITCH

SYSTEM COMPONENTS

ABOUT

This help guide outlines detailed instructions for updating the **APP** on the **CONTROLLER** and also includes connecting the **CONTROLLER** to a Wi-Fi network and creating a Google account if you do not already have one.

CONNECTING TO THE INTERNET

To connect the **CONTROLLER** to a Wi-Fi network:

1. Tap the Main screen icon  to return to the **CONTROLLER** main screen
2. From the main screen, tap on the Settings icon 
3. Select *Network & Internet* and then *Wi-Fi*
4. Turn Wi-Fi on, then choose and connect to your Wi-Fi network
 - a. Turn on radio-buttons
 - b. Press *Wi-Fi*
 - c. Select and log in to your Wi-Fi network

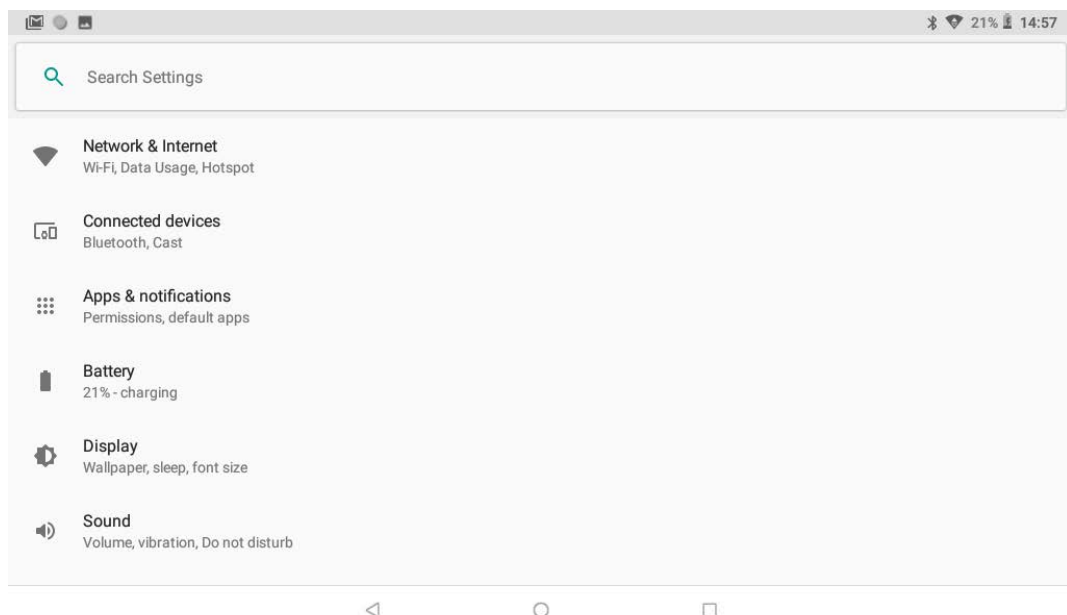


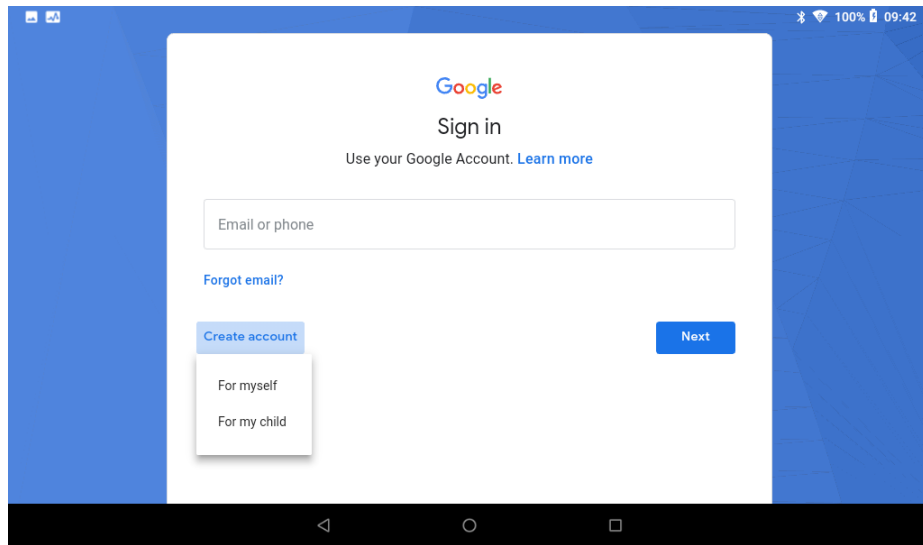
Figure 1: Connecting to the Internet

CREATING A GOOGLE ACCOUNT

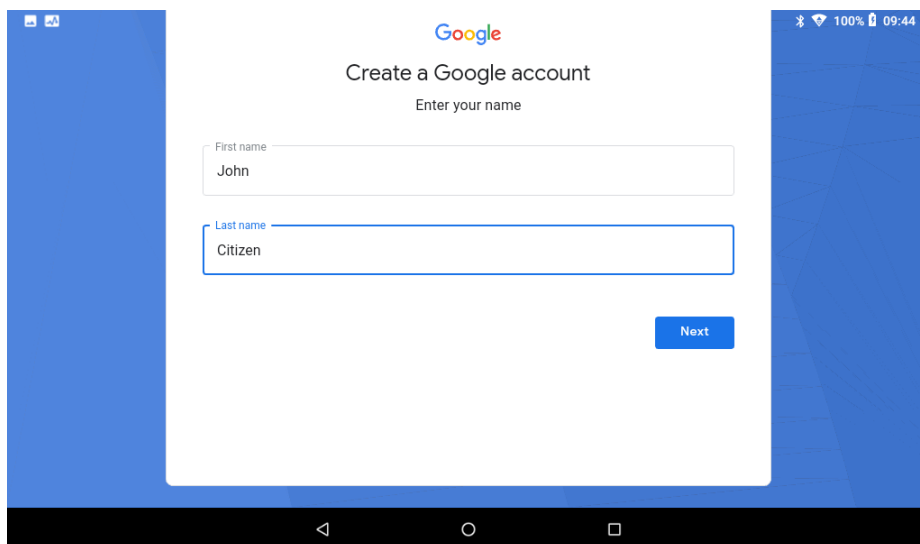
To update the **APP** you will need a Google account. If you don't have a Google account, you can easily create one from the **CONTROLLER**. Tap on the Google Play icon and follow the instructions to create your own Google account.

1. Tap the Main screen icon  to return to the **CONTROLLER** main screen
2. Connect the **CONTROLLER** to Wi-Fi
3. Tap the Google Play  icon, then

a) Create an account for yourself



b) Enter your name



c) Enter your basic information

The screenshot shows the 'Basic information' screen of the Google account creation process. The title 'Basic information' is centered, with the instruction 'Enter your birthday and gender' below it. There are three input fields for birthday: 'Day' with the value '1', 'Month' with a dropdown menu showing 'April', and 'Year' with the value '1980'. Below these is a 'Gender' dropdown menu with 'Male' selected. A blue 'Next' button is at the bottom right. The background is a blue abstract pattern. The status bar at the top shows 100% battery and 09:44.

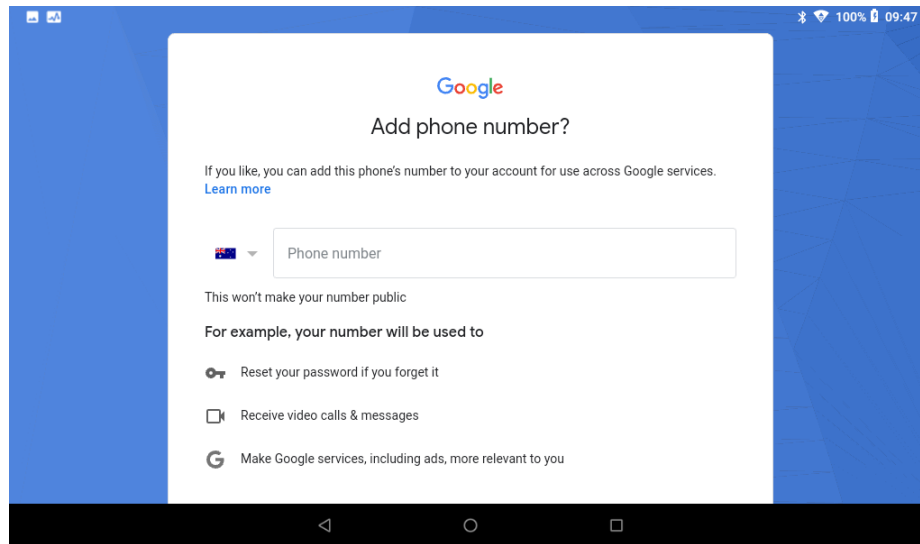
d) Create a unique username

The screenshot shows the 'How you'll sign in' screen. The title 'How you'll sign in' is centered, with the instruction 'Create a Gmail address for signing in to your Google Account' below it. There is a single input field for the 'Username' with the text 'johncitizen' and a placeholder '@gmail.com'. A blue 'Next' button is at the bottom right. The background is a blue abstract pattern. The status bar at the top shows 100% battery and 09:46.

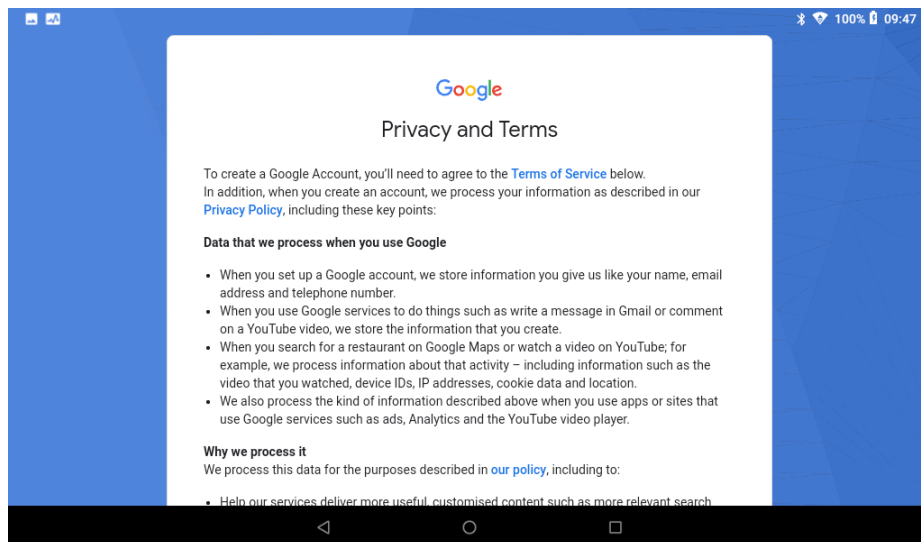
e) and your password

The screenshot shows the 'Create a strong password' screen. The title 'Create a strong password' is centered, with the instruction 'Create a strong password with a mixture of letters, numbers and symbols' below it. There are two input fields: 'Create password' and 'Confirm'. Both fields contain masked text (dots). A small eye icon is next to the first field. Below the fields is the text 'At least 8 characters'. A blue 'Next' button is at the bottom right. The background is a blue abstract pattern. The status bar at the top shows 100% battery and 09:47.

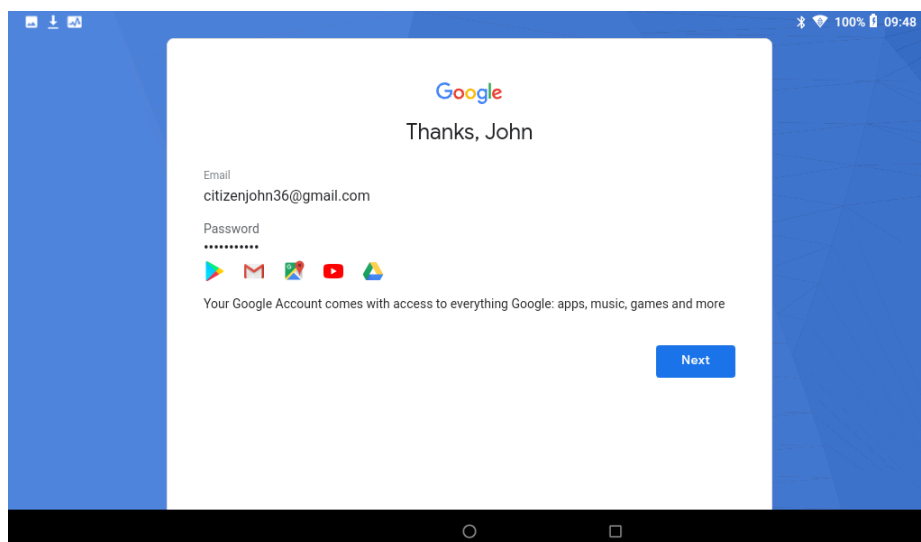
f) Link your phone number to your account. This step is optional



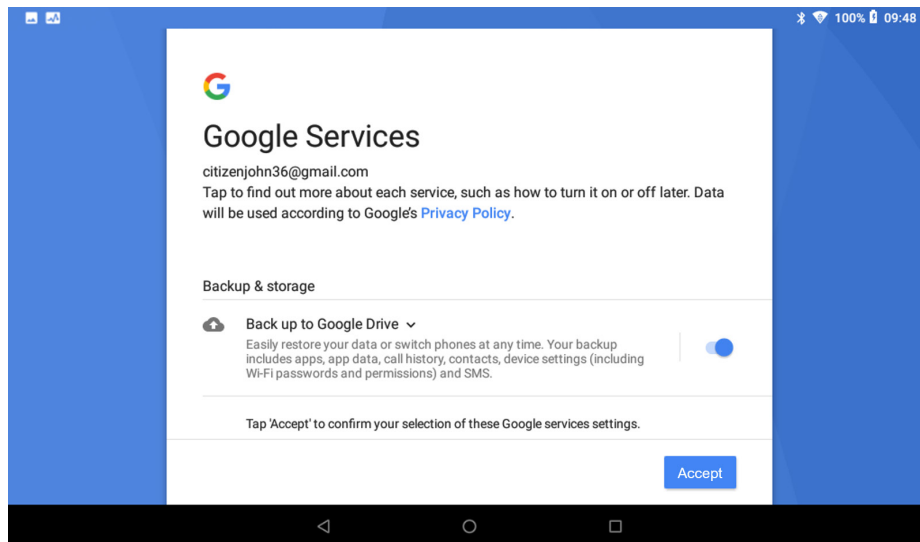
g) Read and accept Google's Privacy and Terms



h) Click Next



i) Set up your Google Services according to your own preferences, then tap Accept to finish creating your Google account



UPDATING THE APP VIA GOOGLE PLAY

The **APP** may be updated via Google Play with a valid Google account. Just connect your **CONTROLLER** to the internet and log in to your Google account and you may automatically receive the latest updates for the **APP**.

You can also get the latest updates direct from the Google Play Store, just:

1. Tap the Main screen icon  to return to the **CONTROLLER** main screen
2. Connect the **CONTROLLER** to Wi-Fi
3. Select Google Play  and log into your Google account
4. Search for **BMPRO JAYCOMMAND** and update the APP if available

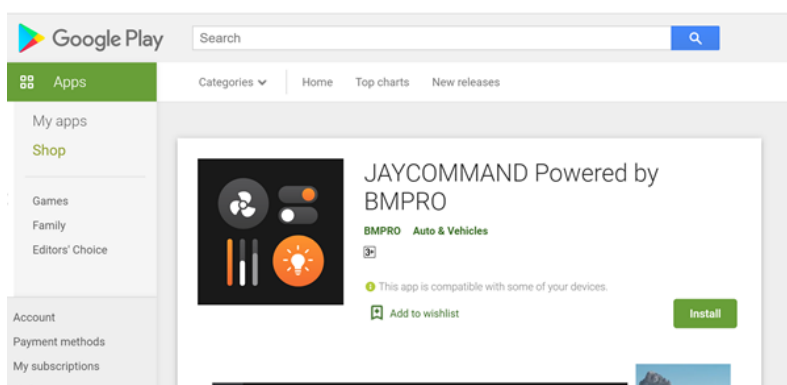


Figure 1: APP installed via Google Play

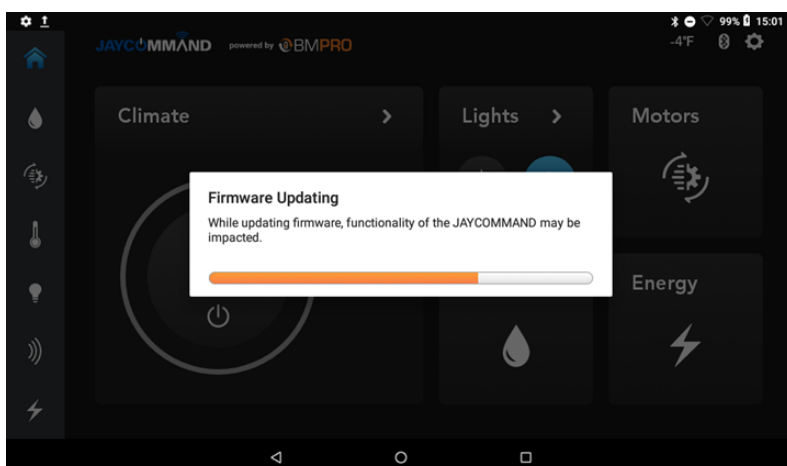
FIRMWARE UPDATES

The **NODE** can be updated over-the-air, meaning you get the latest feature updates without the need to bring your RV to your local RV dealer. The **APP** will need to be updated regularly to receive the latest firmware.

WARNING

To receive notifications about **NODE** updates, make sure that the **CONTROLLER** is connected to the internet.

Notifications to update the **NODE** firmware may be received after updating the **APP** on the **CONTROLLER**. These updates cannot be postponed. While the **NODE** is powered, update the **NODE** to ensure that the **NODE** is compatible with the **APP**.



THE JAYCOMMAND APP - BYOD

Download the **APP** and enjoy the freedom to monitor and operate RV onboard features and accessories, on-the-move, from your own smartphone or tablet. And now available through the cloud, you can connect anywhere.

COMPATIBLE DEVICES

The **APP** is compatible with Android 4.4 or later and iOS 11 or later. Search for "JAYCOMMAND" from the Apple App or Google Play Stores to download and install the **APP** on your smartphone or tablet.

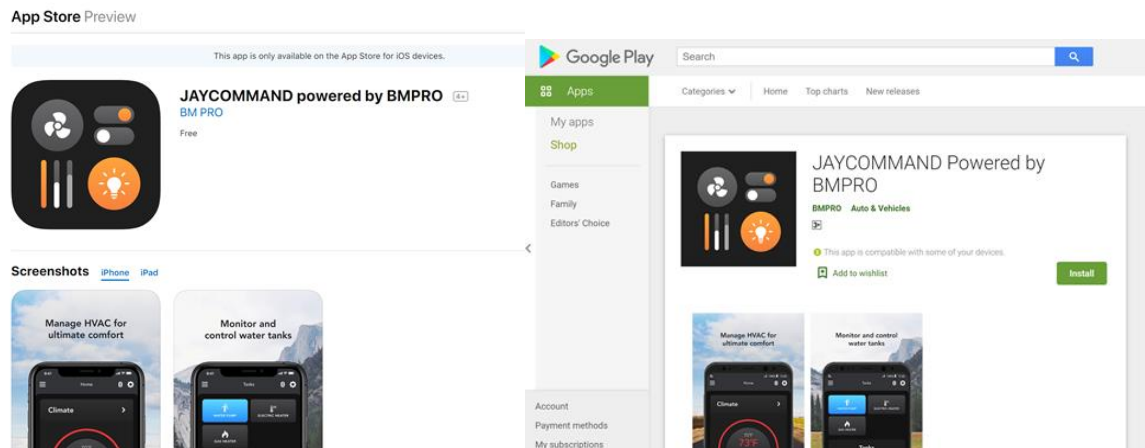


Figure 2: Compatible with Apple and Google Play



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Follow proper safety practices. If in doubt, consult a professional RV technician.