



USB Flash Drive Updating

Please note that this update process requires Bootloader 2V0 touchscreens. Please follow the Screen Removal Procedures below to ensure that your touchscreen is labeled Bootloader 2V0 as shown. If it is not, please contact:

Firefly Integrations Technical Support
(574) 825-4600
Support@Fireflyint.com



USB Flash Drive

Bootloader Version.



Screen Removal Procedure

Place your fingers along the top of the screen and apply pressure “down and out” to “pop” the screen out of the wall mount.

To Reinstall - line the screen back up with the wall mount and apply pressure to “snap” the screen back onto the wall mount.

Press down and pull out.



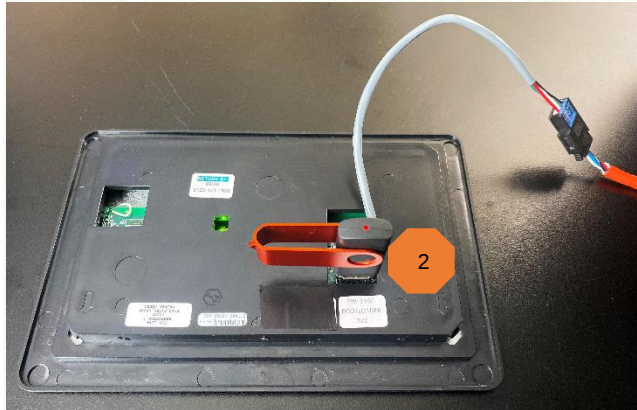
USB Flash Drive Update Procedure

Please note that your Firefly system will reset during the update which will cause all coach lighting to turn off. You may wish to use a flashlight for additional lighting during the update.

- 1 Remove the touchscreen from the wall.

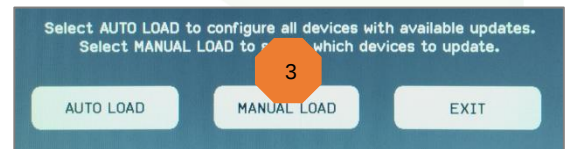
Be careful not to drop the touchscreen once it breaks free from the wall mount.

- 2 Plug the Flash Drive into the USB Port on the back of the Touchscreen. Next, unplug the network cable from the touchscreen for up to 5 seconds, then plug it back in.

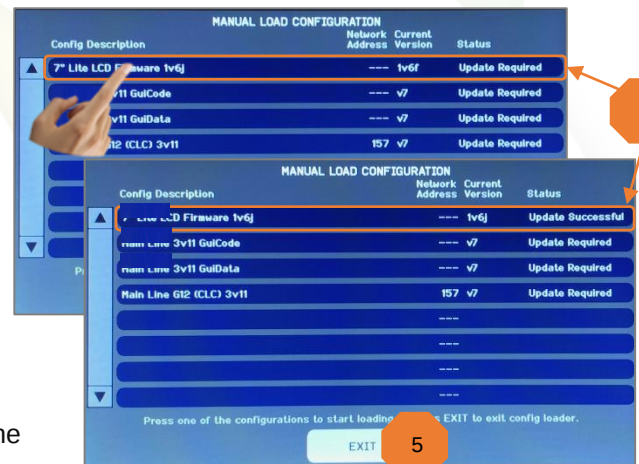


Network Cable

- 3 Once the touchscreen boots back up, tap Manual Load.



- 4 Several updates may be required. Tap the first required config update to begin the installation process (skip any that say No Update Required). Once the status for the first required update changes to Update Successful, repeat this process for any remaining updates.



- 5 Once all configs have been Updated Successfully, tap Exit. Now, remove the Flash Drive from the screen and perform a power cycle once again.

- 6 To verify the update, check your GUI and/or LC versions on the Settings page to ensure that they match what is listed on the flash drive's label (label not shown). If they do not, perform the entire procedure again.

6 GUI Version: 3.11

Logic Controller Version: 3.11

- 7 Reinstall the touchscreen (apply pressure to the corners to "snap" it back on the wall mount). The update is now complete.



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