

TECHNICAL SERVICE BULLETIN



DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
BUILDING 11
423 N MAIN ST
MIDDLEBURY, INDIANA 46540-9218

Technical Service Bulletin: 51-0956

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

June 7, 2019

Dear Forest River Customer:

Forest River is alerting you to an issue involving certain 2019 – Apex, Avenger, Cardinal, Chaparral, Shasta Phoenix, Columbus, Freedom Express, Impression, Wildcat, Sanibel, Palomino, Puma, Rockwood, Flagstaff, Salem, Wildwood, Spirit and Vibe travel trailer recreational vehicles and certain 2019 – Isata Class C motorhome recreational vehicles. Please see the information below which describes the issue and provides you with details on the steps you should take to have your vehicle repaired.

WHAT IS THE ISSUE?

As Per Lippert Components; Specific 8800 Series windows installed in your recreational vehicle may potentially leak. The windows will be remedied by a Forest River Dealer.

OWNERS: WHAT SHOULD YOU DO?

Please make an appointment with your Forest River Dealership to have this Service Bulletin completed. You may visit www.forestriverinc.com for dealer locations.

DEALERS: WHAT SHOULD YOU DO?

Please review the included remedy instructions.

MAY FOREST RIVER OR LIPPERT COMPONENTS ASSIST YOU FURTHER?

CONTACT	PHONE
Lippert Customer Service	(574) 537-8900
Apex, Spirit	(574) 825-8205
Avenger, Impression, Wildcat, Sanibel	(574) 862-1025
Cardinal	(574) 367-3309
Chaparral, Shasta Phoenix	(574) 825-8360
Columbus	(574) 821-1487
Palomino	(269) 432-3246
Puma	(574) 642-0606
Salem, Wildwood	(574) 533-5934
Rockwood, Flagstaff	(574) 642-8943
Vibe	(574) 296-2084
Isata	(574) 264-3474

Dealer Repair Codes:

Pictures are required for the remedy and/or inspection after installation.

Pictures of the remedy are a condition of payment in which must be provided with a claim against the repair code(s).

TECHNICAL SERVICE BULLETIN NUMBER	DESCRIPTION	REPAIR CODE	ALLOWED HOUR(S)
USA & CANADA - 51-0956	Repair Window(s) Per Remedy Instructions	10-510956	.30 HRS/WINDOW

TECHNICAL SERVICE BULLETIN

WHAT IF YOU HAVE PREVIOUSLY PAID FOR REPAIRS TO YOUR VEHICLE FOR THIS PARTICULAR CONDITION?

If you have already paid for a repair that is within the scope of this service bulletin, you may be eligible for a refund of previously paid repairs. Refunds will only be provided within the scope of this Technical Service Bulletin.

Please contact the Warranty Department at the phone number above to arrange for reimbursement.

If you have already had this condition remedied at no cost under warranty, please disregard this notice.

PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS SERVICE BULLETIN NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.

Sincerely,



Forest River, Inc.
Engineer

Office of Corporate Compliance



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Follow proper safety practices. If in doubt, consult a professional RV technician.