

Part 573 Safety Recall Report

18V-180

Manufacturer Name : Forest River, Inc.

Submission Date : MAR 19, 2018

NHTSA Recall No. : 18V-180

Manufacturer Recall No. : 77-0662



Manufacturer Information :

Population :

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 71

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2018 Forest River, Inc. NO BOUNDARIES – NBT10.5 and NBT10.6

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The vehicles were identified from production records starting with the first unit built until the issue was corrected in production.

Production Dates : DEC 01, 2017 - FEB 07, 2018

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The material used for the spare tire mount is not strong enough to carry the spare tire used in this application.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : With the leverage that the spare tire applies to the spare tire mount, over time, the spare tire mount could detach from the vehicle frame, causing it to enter the roadway and increasing the risk of a crash.

Description of the Cause : A material with insufficient strength was selected for this application.

Identification of Any Warning : A customer may observe the spare tire mount cracking or pulling away from that can Occur : the vehicle frame.

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On January 17, 2018 Forest Rivers' No Boundaries division received a warranty claim from a dealer relating to the spare tire mount. The warranty claim reported that the spare tire mount was beginning to tear away from the vehicle frame. On March 7, 2018, Forest River received a report from a customer where it was also reported that the spare tire mount had begun to tear away from the vehicle frame. On March 8, 2018 the division contacted OCC. Forest River started an investigation, including a review of the spare tire mount attachment to the vehicle frame. The investigation revealed that the weight of the tire was putting excessive leverage onto the spare tire mount and the material used in the mount was insufficient for the size of the spare tire.

On March 16, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue.

Description of Remedy :

Description of Remedy Program : Forest River will provide a replacement a replacement spare tire mount, and labor free of charge. A dealership must install the new spare tire mount.

What is the Forest River Customer Service Phone Number? (574)
642-1612

How Remedy Component Differs from Recalled Component : A new spare tire mount will be installed. The new spare tire mount will have a receiver mount design and will be made of a stronger material that is sufficient to carry the size of spare tire used in this vehicle. The new spare tire mount will also have a maximum load capacity label.

Identify How/When Recall Condition was Corrected in Production : This issue was corrected in production the week of March 16, 2018.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 15, 2018 - MAY 15, 2018

Planned Owner Notification Date : MAY 15, 2018 - MAY 15, 2018

* NR - Not Reported



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Follow proper safety practices. If in doubt, consult a professional RV technician.