

Part 573 Safety Recall Report

20V-330

Manufacturer Name : Forest River, Inc.

Submission Date : JUN 08, 2020

NHTSA Recall No. : 20V-330

Manufacturer Recall No. : 51-1163



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 73

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Prime Time Avenger Travel Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The manufacturing plant was able to identify affected vehicles using the delivery date (s) from the supplier, purchasing and manufacturing records. The recalled product is missing the washer between the hex-bolt and chain link for the safety chains.

Avenger	AVT26BBS-1	2021	18
Avenger	AVT26BK-1	2021	5
Avenger	AVT27DBS-1	2021	10
Avenger	AVT27RBS-1	2021	10
Avenger	AVT27RKS-1	2021	10
Avenger	AVT28REI-1	2021	20
Grand Total			73

Production Dates : MAR 12, 2020 - MAR 16, 2020

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The safety chain hardware may be incorrect, such as missing the washer between the hex-bolt and chain link.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the travel trailer becomes detached from the tow-vehicle, the safety chains would not meet the Gross Vehicle Weight Rating and could potentially break. This condition could lead to complete detachment, causing property damage, personal injury or a crash.

Description of the Cause : The frame manufacture installed safety chain hardware is incorrect missing the washer between the hex bolt and chain link.

Identification of Any Warning None
that can Occur :

Involved Components :

Component Name 1 : Safety Chain

Component Description : Safety Chain

Component Part Number : 432634

Component Name 2 : Safety Chain

Component Description : Safety Chain

Component Part Number : 435866

Component Name 3 : Safety Chain

Component Description : Safety Chain

Component Part Number : 383525

Component Name 4 : Safety Chain

Component Description : Safety Chain

Component Part Number : 766262

Component Name 5 : Safety Chain

Component Description : Safety Chain

Component Part Number : 432018

Component Name 6 : Safety Chain

Component Description : Safety Chain

Component Part Number : 378123

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc.
Address : 1902 W Sample St
South Bend INDIANA 46544
Country : United States

Chronology :

On May 29, 2020 Forest Rivers Office of Corporate Compliance was alerted by Lippert Components that during a routine internal audit it was found that certain trailers were equipped with safety chain hardware may be incorrect. Such as missing the washer between the hex-bolt and chain link. Upon receiving this information Forest Rivers Office of Corporate Compliance conducted an investigation, and worked with the Manufacturing Plant to identify vehicles affected.
On 6/3/2020 The scope of vehicles affected were identified using the delivery date(s) from the supplier, purchasing and manufacturing records.
On 6/5/2020 Forest Rivers Corporate Recall Committee voted to Recall

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to the consumer to replace the missing components for the safety chains. An authorized Forest River Dealer or Service Center will need to perform this repair

What is the Forest River Customer Service Phone Number? 574-862-1025

How Remedy Component Differs from Recalled Component : The vehicle will now be equipped with the correctly rated safety chains.

Identify How/When Recall Condition was Corrected in Production : This condition was corrected in production the week of 3/19/2020

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUL 15, 2020 - JUL 15, 2020

Planned Owner Notification Date : JUL 15, 2020 - JUL 15, 2020

* NR - Not Reported



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Follow proper safety practices. If in doubt, consult a professional RV technician.