



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 29, 2020

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
20V-297

Subject: Safety Chains Rated for Incorrect GVW May Break

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/SURVEYOR/2020-2021

Mfr's Report Date: May 22, 2020

NHTSA Campaign Number: 20V-297

Components:

EQUIPMENT:RECREATIONAL VEHICLE
TRAILER HITCHES

Potential Number of Units Affected: 88

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2020-2021 Surveyor Travel Trailers, model SVT296QBLE. The safety chains are insufficient for the trailer's Gross Vehicle Weight Rating (GVWR) and may break in the event of the trailer coming unhitched.

Consequence:

If the vehicle trailer becomes detached from the tow-vehicle, the safety chains may break, leading to complete detachment and potential property damage, personal injury or a crash.

Remedy:

Forest River will notify owners, and a dealer or service center will replace the safety chains, free of charge. The recall is expected to begin July 1, 2020. Owners may contact Forest River customer service at 1-574-642-3112. Forest River's number for this recall is 37-1170.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Forest River's proposed owner notification letter and approved it with no edits on May 28, 2020. Please upload a final copy with distribution dates once mailing begins.

Please be reminded of the following requirements:

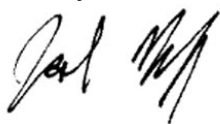
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement



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Follow proper safety practices. If in doubt, consult a professional RV technician.