



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

November 28, 2017

Ms. Terri Tobias
Regulatory Compliance Manager
Highland Ridge RV
903 South Main Street
P.O. Box 460
Middlebury, IN 46540

NEF-150MR
17V-697

Subject: Safety Chains May Fail Allowing Trailer to Detach

Dear Ms. Tobias:

This letter serves to acknowledge Highland Ridge RV's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HIGHLAND RIDGE/LIGHT/2018

Mfr's Report Date: November 3, 2017

NHTSA Campaign Number: 17V-697

Components:

STRUCTURE:FRAME AND MEMBERS

Potential Number of Units Affected: 118

Problem Description:

Highland Ridge RV (Highland Ridge) is recalling certain 2018 Light recreational trailers, models 312BHTS and 275RLS. The safety chains on these vehicles may be rated for a Gross Vehicle Weight Rating (GVWR) of 7,600 lbs, however the trailer has a GVWR of 11,700 lbs.

Consequence:

The lower rated safety chains may fail if the trailer detaches from the tow vehicle, increasing the risk of a crash.

Remedy:

Highland Ridge will notify owners, and dealers will replace the 7,600 lb chains with 11,700 lb chains, free of charge. The recall is expected to begin December 21, 2017. Owners may contact Highland Ridge customer service at 1-260-768-7771. Highland Ridge's number for this recall is 9904364.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Highland Ridge's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Timian", with a horizontal line extending to the right.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement



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Follow proper safety practices. If in doubt, consult a professional RV technician.