



**Highland**  
R I D G E R V

December 2017

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**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 17V-697**

**Name**  
**Address**  
**City, State, Zip**

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Highland Ridge RV (Highland) has decided that a defect that relates to motor vehicle safety exists in certain Model Year 2018 Light 275RLS (“TL”) and 312BHTS (“TN”) travel trailers manufactured August 15, 2017 through October 4, 2017.

The safety chains installed by the vendor of the A frame are underrated for the GVWR of the travel trailers. The recalled units have incorrect 7600# safety chains when the **correct safety chains should be 11,700#**. The underrated safety chains could allow the weaker chains to break, which could allow the trailer to separate from the towing vehicle, increasing risk of a crash with personal injury and / or property damage.

The Recall Remedy is to remove the incorrect safety chains and to install the correct 11,700# safety chains.

Our records show the following Highland units are affected by this recall and are currently part of the inventory at your dealership and require the Recall repair prior to being sold.

«serial»

**Dealer Campaign Responsibility**

**Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information to Highland.**

Sincerely,  
Highland Ridge RV

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# This manual is provided courtesy of **RV Tech Cheat Sheet**



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Follow proper safety practices. If in doubt, consult a professional RV technician.