



August 2016

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Technical Service Bulletin Notification TSB #16-020
Unit Serial Number

Dear Valued Jayco Customer:

Jayco has determined that certain Model Year 2017 Hummingbird, Jay Feather, and White Hawk travel trailers equipped with a LCI Jack-It Bike Rack, require the bike rack be replaced because it does not meet LCI quality standards. The decals are not properly adhering to the bike rack and unacceptable movement of a component of the bike rack may cause the bikes to touch the front of the trailer or rear of tow vehicle causing scrapes or scratches.

Please contact your nearest Jayco dealer to schedule an appointment and present this letter as authorization to have the procedure completed at **no cost** to you.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (August 2016 – August 2017) If you have sold or traded your vehicle, or for any reason cannot have this service performed, please contact the Jayco Customer Service Department at 800-283-8267.

We apologize for any inconvenience this may cause. However, we are confident that this improvement will offer continued satisfaction with your Jayco travel trailer.

Sincerely,
Jayco Towable Division



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Follow proper safety practices. If in doubt, consult a professional RV technician.