



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (574) 825-7354

August 2016

Technical Service Bulletin Notification TSB #16-020

Dear Valued Jayco RV Dealer:

Jayco has determined that certain Model Year 2017 Hummingbird, Jay Feather, and White Hawk travel trailers equipped with a LCI Jack-It Bike Racks, require the bike rack be replaced because it does not meet LCI quality standards. The decals are not properly adhering to the bike rack and unacceptable movement of a component of the bike rack may cause the bikes to touch the front of the trailer or rear of tow vehicle causing scrapes or scratches.

Jayco is shipping a new bike rack directly to you for the following affected unit/s currently in your inventory and require the bulletin repair prior to being sold:

PARTS ORDER IS NOT REQUIRED for UNITS IN DEALERS' INVENTORY

Serial number

The original bike rack should be destroyed, not installed on another RV. Do not return the original bike rack to Jayco or LCI.

The coverage period for this Technical Service Bulletin is for one (1) year from the release of this notification. (August 2016-August 2017). If you have sold this affected vehicle, please contact the current owner regarding this Service Bulletin and process the Warranty Registration for this customer. All pertinent information regarding this Bulletin is on file under the Service and Parts Tab of Jayco Partners. If you have questions regarding this Service Bulletin, please contact Jayco Customer Service at 800-283-8267.

Sincerely,
Jayco Towable Division



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