



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 15V-610
CAN: 2015-435
Safety Advisory: 15-238
October 22, 2015

SAFETY ADVISORY 15-238

«Owner_name»
ATTN: Service Manager
«Street»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2016 Retreat and Residence Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for this
recall***

It has been decided the vehicles in this recall population may have been manufactured with an insufficient weld on the rear mounting plate that the detachable A frame is bolted to. If the A-frame plate breaks loose from the frame and the vehicle is in motion, it could result in poor vehicle handling leading to an increased risk of property damage and/or vehicle crash. The vehicles included in the recall are:

2016 Retreat G7260040 - G7260046
2016 Retreat GW260000 - GW260091

2016 Residence G3160000 - G3160146
2016 Residence GW160147 - GW160148

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»	«VIN5»
«VIN6»	«VIN7»			

Asterisk = *retail-sold unit

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Attached is a copy of the Safety Advisory #15-238, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the attached Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Sales & Service Manager

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada



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Follow proper safety practices. If in doubt, consult a professional RV technician.