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IMPORTANT SAFETY RECALL

KZRV, L.P.

NHTSA Recall Number 18V-242
Transport Canada Recall Number 2018-286

Date: June 15, 2018

TO: KZRV Dealer

Problem

The vehicles subject to this recall were built with Lippert Component Solera Awnings with Smart Arms. The Solera Awning may deploy with no action from the vehicle owner. The connector in the internal wiring harness of the smart arm system can allow water to enter the connection. If water enters this connection, the circuit for the operation of the awning motor unit can be energized. This energizing of this circuit will allow the motor to function causing the awning to start to deploy. This small deployment could then be caught by wind if the trailer is in motion causing the awning to fully deploy and act like a sail. If the trailer awning deploys while the vehicle is in motion, enough force can be generated to rip the awning attachment hardware off of the vehicle. This hardware then can become a road hazard to other drivers. This could result in an accident with personal injury.

RANGE OF VEHICLES INVOLVED:

- 2018 and 2019 KZ RV Travel Trailers and Fifth Wheels

SERVICE ACTION:

The service action on this recall will be to replace the Solera Smart Arm awning controller per Lippert Components Instructions. The time allowed for repair is .3 of an hour. All warranty claims and reimbursement for this recall is being handled directly by Lippert. If you have any questions or concerns on the repair, contact Lippert at 574-538-4514.

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement to Lippert.

encl. – Owners Letter

Mark Owens

Director of Service and Warranty Administration



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Follow proper safety practices. If in doubt, consult a professional RV technician.