



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 6, 2021

Mr. Bill Gallagher
LGS Industries, Inc.
11550 Harter Dr
Middlebury, IN 46540

NEF-107MR
21V-294

Subject: Axle Hanger Brackets May Fail

Dear Mr. Gallagher:

This letter serves to acknowledge LGS Industries, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CARGO EXPRESS/CARGO TRAILER/2021
LOOK/CARGO TRAILER/2021
PACE/CARGO TRAILER/2021

Mfr's Report Date: April 26, 2021

NHTSA Campaign Number: 21V-294

Components:

SUSPENSION:MULTIPLE AXLE

Potential Number of Units Affected: 5

Problem Description:

LGS Industries, Inc. (LSG) is recalling certain 2021 LOOK, Pace, and Cargo Express trailers. The aluminum axle hanger bracket that attaches the axle to the frame may separate and allow the axle to shift.

Consequence:

A bracket failures could affect the vehicle's stability, increasing the risk of a crash.

Remedy:

Dealers will weld a gusset onto both ends of the bracket, free of charge. Owner notification letters are expected to be mailed on May 17, 2021. Owners may contact LGS customer service at 1-877-475-5665.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

We have received LGS's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

LGS Industries, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement



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Follow proper safety practices. If in doubt, consult a professional RV technician.