

ELECTRONICS

Purpose

Due to changes in AT&T's data network, the ConnectAnywhere/AquaFi/OneControl Hotspot WiFi router requires a software update for continued access.

Update Process

1. Download the app "LCI Router Update" from the Apple App Store or Google Play Store.
2. Connect the phone to the unit's Wi-Fi network through the phone's Wi-Fi settings.

NOTE: Check the router sticker if the name of the Wi-Fi network or password is unknown.

3. Install the Router Update app and launch the application once installed. Tap the Arrow button to move between the following pages (Figs. 1 and 2), and on the last page, press the **Confirm Update** button (Fig. 3).
4. The app will prompt to accept the connection and begin checking the router for an available update (Fig. 4).

Fig. 1

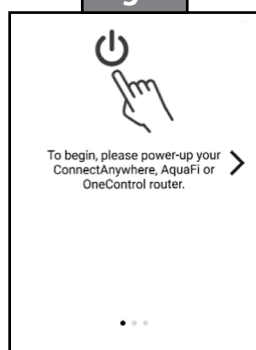


Fig. 2

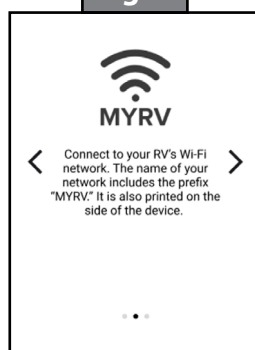
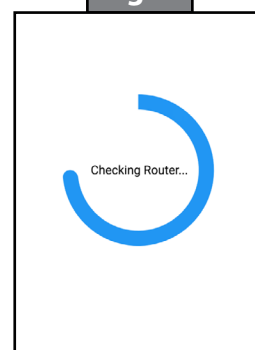


Fig. 3



Fig. 4



5. Once the router is checked, one of the following three screens will display:
 - A. An update is available for the router. Press **START UPDATE** (Fig. 5) to begin, then go to Step 6.
 - B. The router cannot be located, or is not a Lippert router. Click **HELP** (Fig. 6) for further information.
 - C. The router is already updated and no further action is required (Fig. 7). The user can close out of the app.

Fig. 5

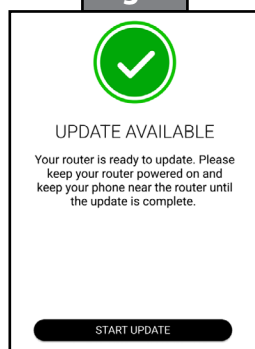


Fig. 6

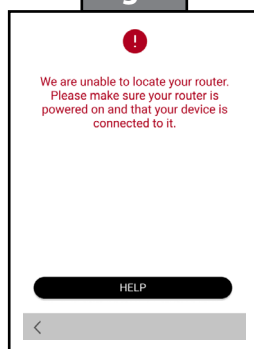
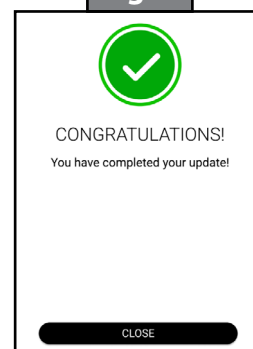
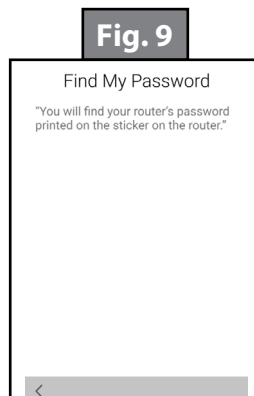
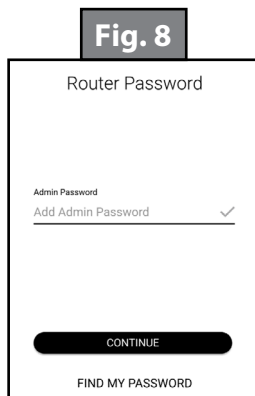


Fig. 7

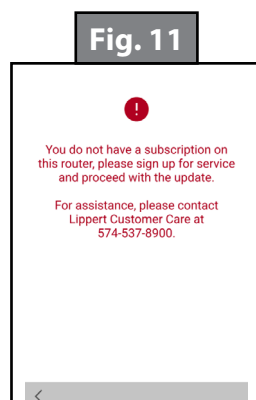
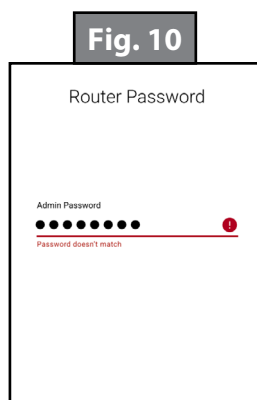


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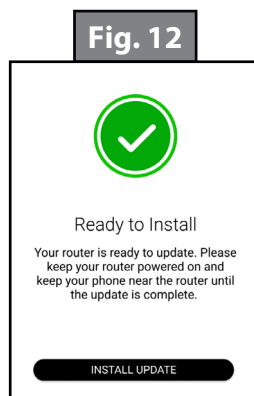
6. Once the user clicks **START UPDATE** the update will request the router password (Fig. 8).
- A. The password can be located on the router sticker, which is explained if the user clicks on **FIND MY PASSWORD** (Fig. 9).



NOTE: If there is an issue with the password, a red exclamation mark will display next to it (Fig. 10). Clicking on the exclamation mark will provide more information (Fig. 11). If the router does not have a subscription, the user can sign up for service. See [QR-156 Lippert One Connect RV Hub Subscription and Device Claim](#) for information.

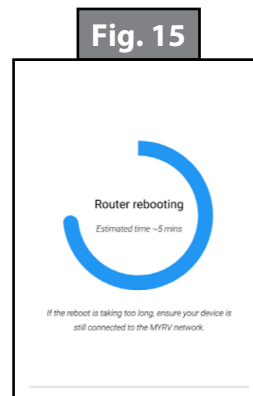
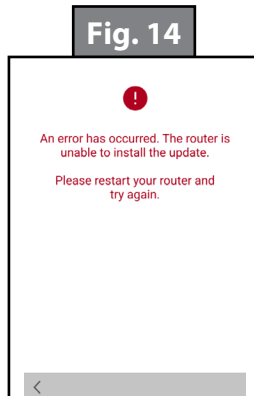


NOTE: Once the password has been accepted, press **INSTALL UPDATE** on the following screen to begin (Fig. 12).

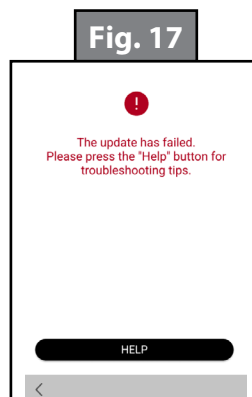
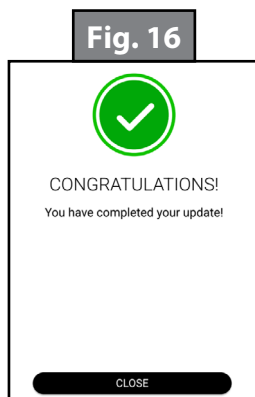


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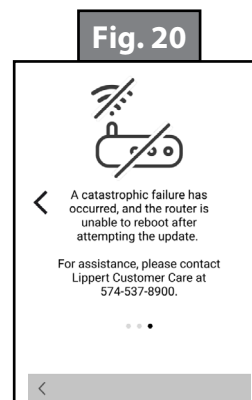
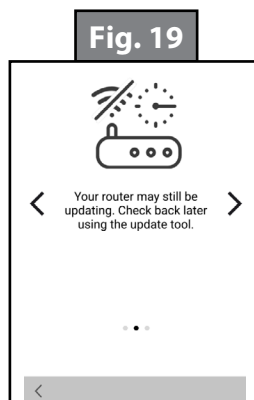
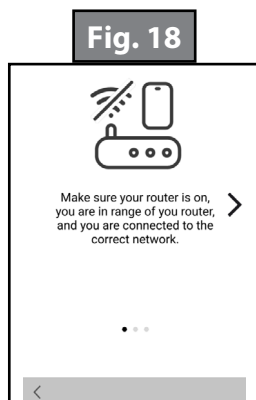
7. While updating, the screen in Figure 13 will display. As the router updates, there will be one of two outcomes:
- The router did not take the update (Fig. 14).
 - The router successfully took the update and is now rebooting (Fig. 15).



8. Once the router has rebooted, one of two outcomes will display:
- The update successfully completed (Fig. 16). The user can close out of the app and no further action is required.
 - The update failed (Fig. 17).



NOTE: If the update has failed, click on the HELP button (Fig. 17) for troubleshooting tips (Figs. 18-20). The final screen provides contact information for Lippert Customer Care if the troubleshooting tips did not resolve the issue.





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