



LIPPERT CUSTOMER SERVICE REPAIR REQUEST

CS-031

CUSTOMER SERVICE

Warranty

Non-Warranty

CASE #

Insurance

Other

Area of Concern

Electric

Hydraulic

Manual

Slide-Out

Leveling

Frame

Axle

Landing Gear

Steps

If not listed please note below

Unit Information

Complete VIN

Model

OEM

DOM

Make

DOP

Unit Location

Original Owner?

Yes

No

Towing vehicle used?

For OEM only: Is this floorplan/model a current option in plant production?

Yes

No

How do you feel this is a concern for Lippert inquiry?

What are you asking of Lippert at this point?

Dealer/OEM Information

Name

Contact

Address

Phone

Fax

City

Cell

State

Zip

Email



LIPPERT CUSTOMER SERVICE REPAIR REQUEST

CS-031

CUSTOMER SERVICE

Repair Location Information

Address

Contact

Phone

City

Cell

State

Zip

Email

Retail Customer Information

Retail Name

Contact

Address

Phone

Fax

City

Cell

State

Zip

Email

Explanation of Concern

Document your concern in detail. Please include any photos and specify when and how the concern was discovered. Any additional photos requested, please send separately to your Lippert Components Representative.

Based on evaluation and outcome, further information could be required.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lippert.com or by downloading the LippertNOW app.



This manual is provided courtesy of **RV Tech Cheat Sheet**



Professional resources for the whole RV industry — free.

We put manuals, wiring diagrams and hard-won tech knowledge in every technician's hands, so repairs get done right the first time, techs work faster, and RV owners everywhere get better service.



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RV techs: share fixes, ask questions and learn from each other.

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Follow proper safety practices. If in doubt, consult a professional RV technician.