

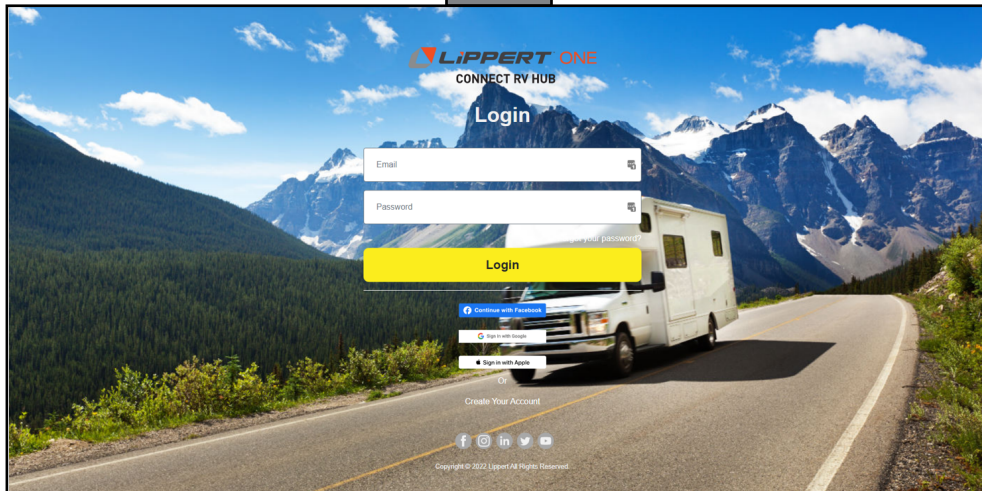
Purpose

This document outlines the procedure for subscribing to and using the Lippert One Connect RV Hub. For information about updating the Hotspot WiFi Router, see [QR-154 ConnectAnywhere™/AquaFi™/OneControl® Hotspot WiFi Router Update](#).

Lippert One Connect Log-in Page

The Log-in page is the initial page the user will see. The user can either log-in with an existing account or create a new one. To create a new account, they can do so with either a new Lippert account (Fig. 1) or they can use a single sign-on with one of the listed providers.

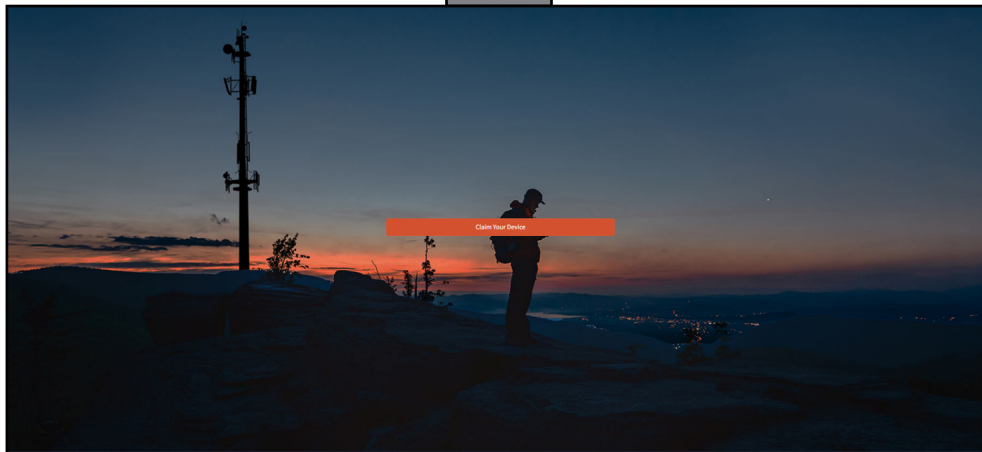
Fig. 1



Create Account Page

On the Create Account Page (Fig. 2), the user needs to enter their information (name, email, password, etc.). After the user creates their account and logs in, they are redirected to the Lippert One Portal on the following page.

Fig. 2



Lippert One Portal Home Page

If the user has never claimed a device, they can do so by clicking **Claim Your Device** in the middle of the screen (Fig. 3).

Fig. 3

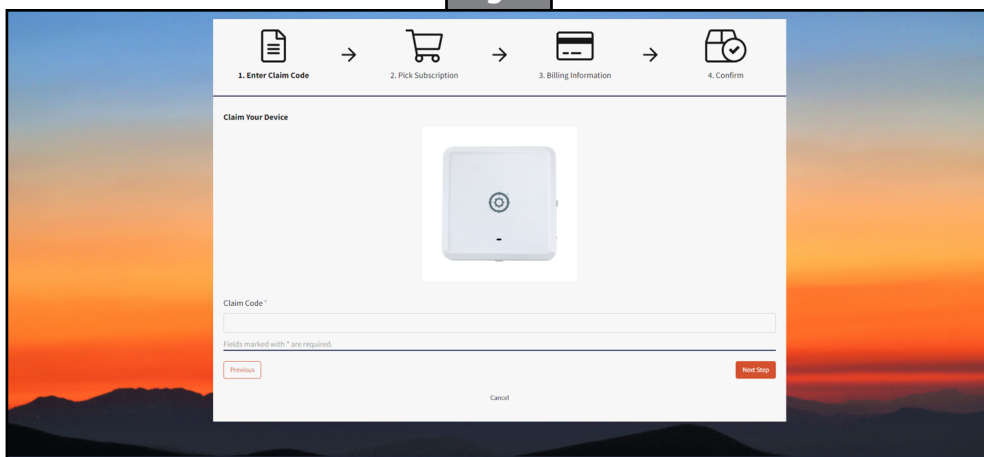


Claim Your Device

On this page, the user will need to enter their ClaimCode, which is a 10-digit code made up of ONLY letters and numbers (Fig. 4).

NOTE: All VALID ClaimCodes, which are used to register a device with Lippert One for AT&T service, and KCodes, which are used to associate a OneControl ConnectAnywhere system with a person's account for remote control, are 10-digit codes made up of STRICTLY letters and numbers.

Fig. 4

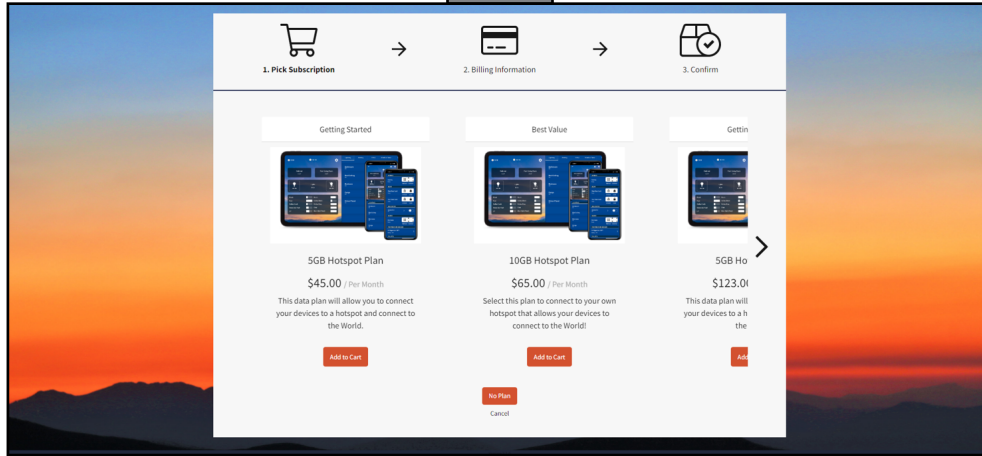


ELECTRONICS

Plan Selection Screen

On the Plan Selection Screen (Fig. 5) the user can select the plan they want.

Fig. 5



Billing Screen

After selecting their desired plan, the user will need to enter their billing information. Figures 6 and 7 show the top and bottom of the Billing Screen.

Fig. 6

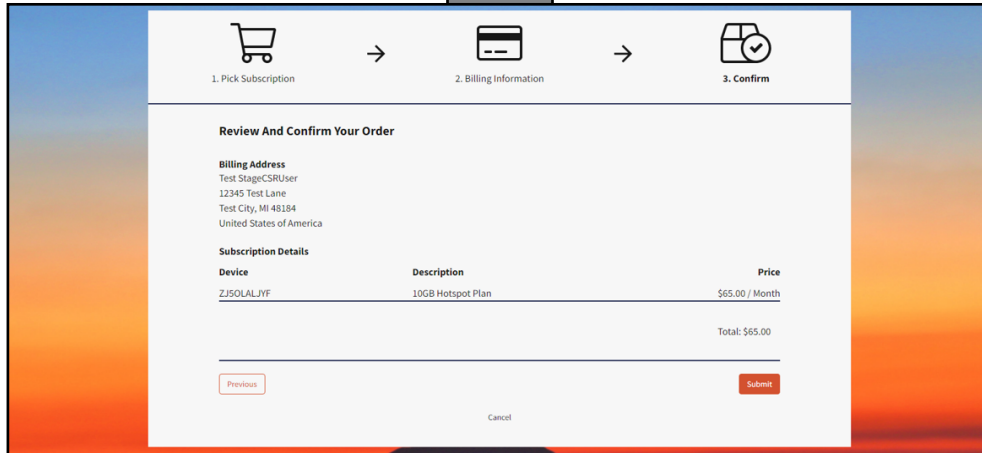
Fig. 7

ELECTRONICS

Review and Confirm Order Screen

Once all of the billing information is entered, the user can confirm their information on the Review and Confirm Screen (Fig. 8).

Fig. 8



Review And Confirm Your Order

Billing Address
Test StageCSRUser
12345 Test Lane
Test City, MI 48184
United States of America

Subscription Details

Device	Description	Price
ZJ50LALJYF	10GB Hotspot Plan	\$65.00 / Month

Total: \$65.00

[Previous](#) [Submit](#)

Cancel

Activation Process Dialog

After the user has confirmed their order, the system will go through three "processing" screens (Figs. 9-11).

Fig. 9

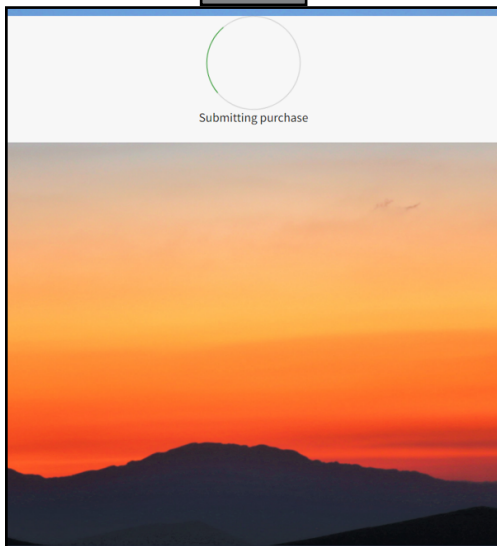


Fig. 10

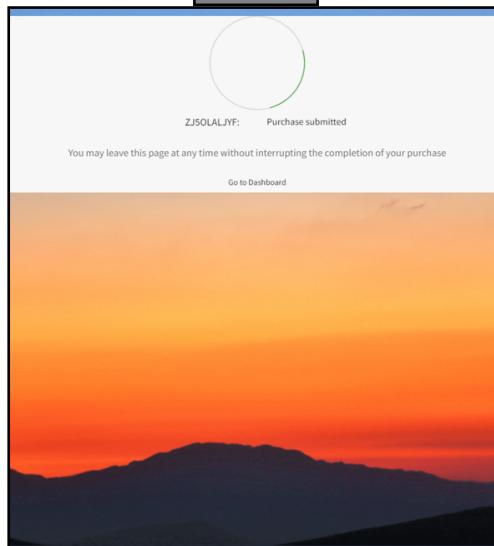
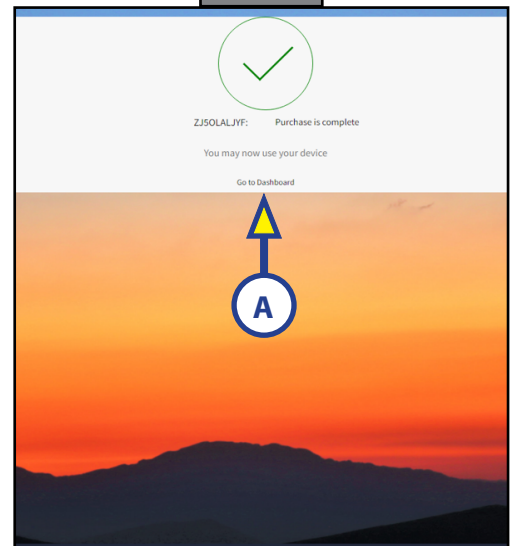


Fig. 11



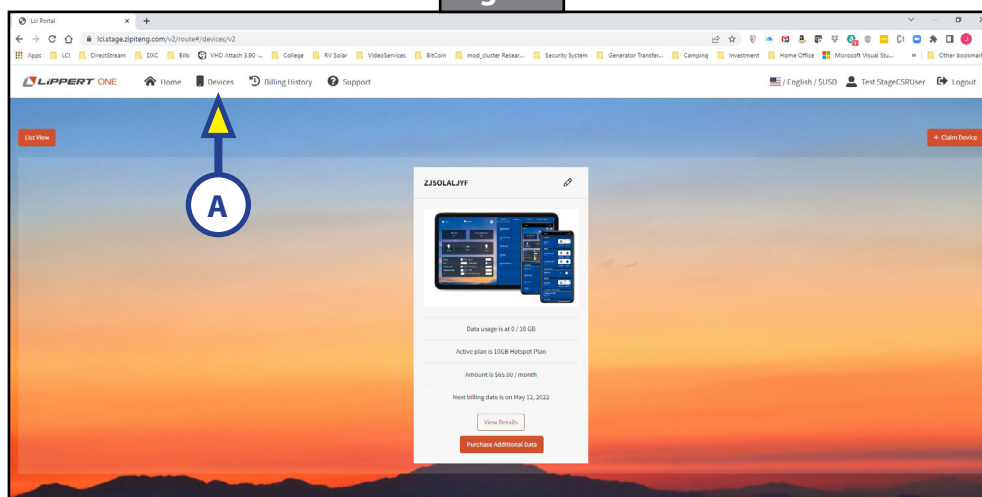
Dashboard Pages

The following sections and screens show different states a user's Dashboard/Device screen can be in, depending on if a device has been claimed successfully and a plan has been chosen.

User Has Claimed the Device and Added the Plan

The screen will display when the user has clicked the **Go to Dashboard** link after the purchase has been completed (Fig. 11A), OR by clicking on the **Devices** in the top menu bar on the web page (Fig. 12A).

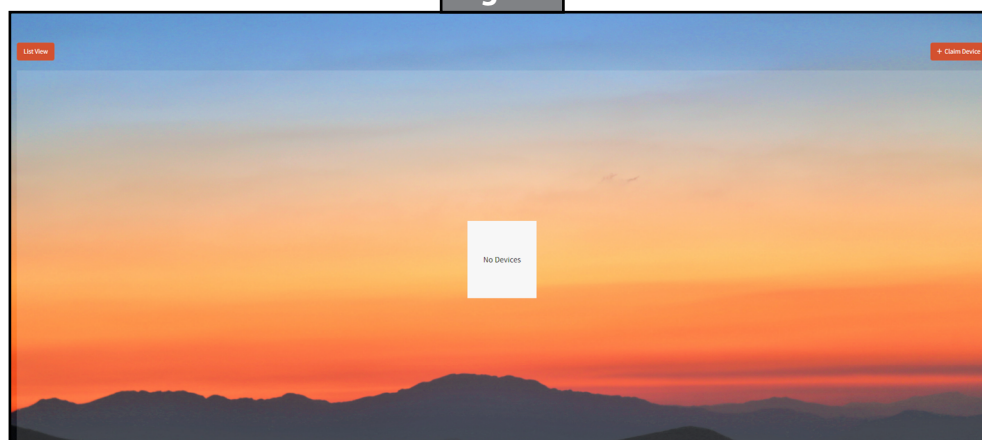
Fig. 12



No Devices Claimed

If the user has no devices claimed/attached to their account, their Devices page will display a **No Devices** message (Fig. 13). In this case, the user has not successfully claimed a device, or someone has run the "unclaim" operation on the user's device association.

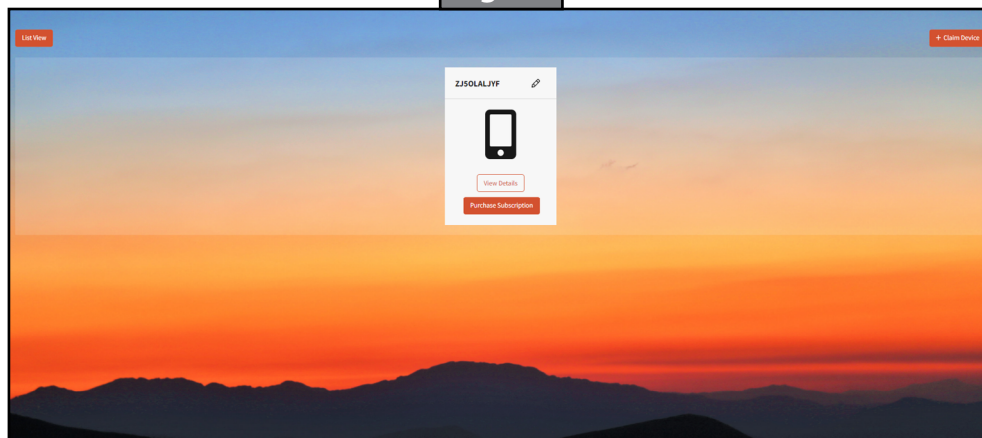
Fig. 13



Device Claimed But No Active Plan

The user will be prompted to purchase a subscription (Fig. 14) if the device has been attached to the user's account, but no service plan has been defined/enabled for it.

Fig. 14





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