



Q: How do I check if my tow vehicle brake controller is compatible with the Sway Command™ Tow Control system?

A: Check the Compatibility Chart located at: <http://www.lci1.com/sway>

Q: How do I know if my trailer has been prepped for the installation of the Sway Command™ Tow Control system?

A: The sticker shown below will be adhered to the front wall of the travel trailer.



Q: Which trailers are prepped for the installation of the Sway Command™ Tow Control system from the trailer manufacturer?

A: Check the Prepped Trailer Chart located at: <http://www.lci1.com/sway>

Q: What is the purpose of the Sway Command™ Tow Control system?

A: During a trailer sway event, the Sway Command system will engage the trailer brakes to help suppress unwanted sway of the trailer.

Q: Are compatibility concerns with tow vehicle brake controllers normal among other trailer sway control products?

A: There are no industry standards on how trailer brake controllers are supposed to operate. The aftermarket controllers tend to simply ignore if a device like Sway Command applies trailer brakes. The automotive OEMs all handle this situation differently. Ford, GM and Chrysler use various strategies when they are used in combination with a device like Sway Command. Individual OEMs, such as GM, have changed their strategies over time. For example, earlier versions of their integrated trailer brake controller ignored the additional braking while more recent versions detect and react to it.

Q: Why were some Sway Command™ equipped trailers recalled and not others?

A: The lack of a warning label on the trailer that expressed the tow vehicle brake controller compatibility concerns was considered a concern by some trailer manufacturers. Other manufacturers considered the warnings in the Sway Command Owner's manual and online sufficient.


Q: What does the light code being shown by the light pod on my Sway Command™ Tow Control system mean?

A: See the light code chart below for definitions and troubleshooting.

Light Flash	Why?	What Should Be Done?
Off	Unit is not powered and not active.	Unit is in low power. Activate tow vehicle brake to wake unit.
		Unit is not connected to 12V DC power supply. Verify wiring.
Green, Red, Repeat	Wake up self-checks in progress.	After a few seconds, the unit will complete self-checks, and set the lights Green if unit is ready, or a flashing code if an issue is found.
Green Solid	Unit is awake and monitoring for sway.	Every 5 seconds, there will be a brief time the Green LED turns off for a fraction of a second. This indicates unit is functional.
Red Blink (½ second on, ½ second off, repeats)	Sway Command detected. Sway event.	Sway Command activates brakes. After sway subsides, light will return to green.
Green, 2 Red	A short to 12V DC power supply detected.	Verify the break away switch is not activated.
		Verify blue brake wire not shorted to 12V DC power supply.
Green, 3 Red	Not connected to trailer brakes.	Verify the blue brake wire is connected to the trailer brakes.
Green, 4 Red	A short to ground detected.	Verify the blue brake wire is not shorted to ground or trailer frame.
Green, 5 Red	Low voltage detected.	Verify tow vehicle and tow battery are at 12 volts.
Red Solid	Unit is not functional.	Disconnect harness, wait 10 seconds. Connect harness. If light becomes solid red, unplug unit and contact service department.
Red Fast Blink (100ms on, 100ms off, repeats)		

NOTE: In the event a tow vehicle brake controller detects a fault after Sway Command detects a sway event, manually activate the tow vehicle brake controller a few times to clear the fault.



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