

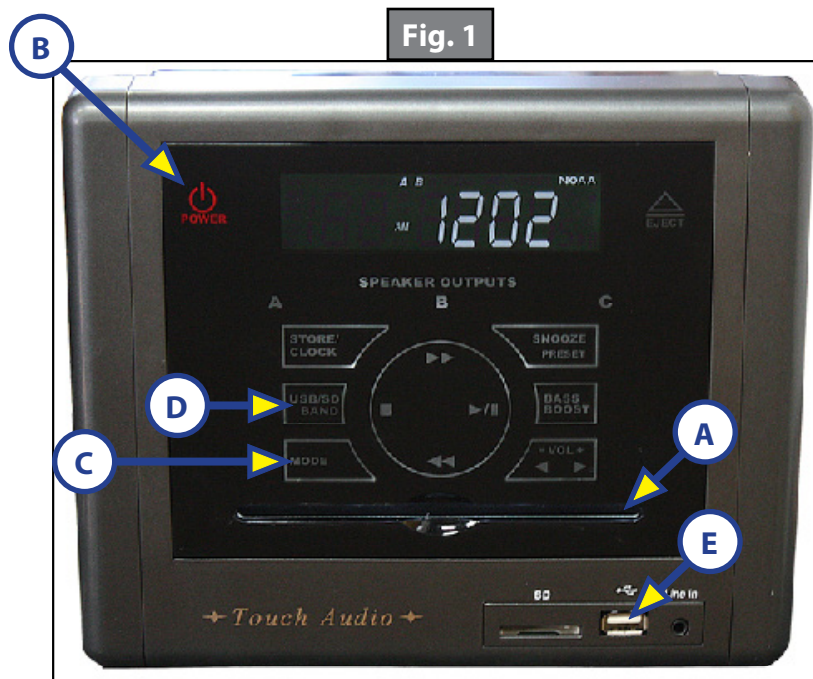
The following instructions will fix Touch Audio units that will not play G-rated DVDs:

Confirming Model And Receiving Software

1. Confirm you have Touch Audio Model VD300-WR, (slot for DVD and CD loading). See (Fig. 1A).
2. Contact Lippert Components, Inc. Customer Service: Phone: (574) 537-8900, E-mail: customerservice@lci1.com or Website: www.lci1.com/support. On Website: Select "Electronics" from the Technical Assistance drop down list. Scroll down to find the Firmware upgrade question on the Frequently Asked Questions list. The firmware download is located in the answer to the question.
3. Request software upgrade. The software is a small file that can be e-mailed or downloaded from our website.
4. When the software is received, copy the software to a flash or "thumb" drive.
5. Proceed to Upgrading Software.

Upgrading Software

1. Turn Touch Audio "ON". See (Fig. 1B).
2. Push "MODE" button until Touch Audio is set to "DVD" (disc). See (Fig. 1C)
3. Select "USB" input by pressing "USB/SD/BAND" button until "USB" is displayed. See (Fig. 1D)
4. Insert flash drive into "USB" port located on the front lower right hand corner of the Touch Audio. See (Fig. 1E).
5. The unit will start and complete the upgrade automatically. DO NOT turn power "OFF" during this upgrade. When the upgrade is complete the unit will go back to "DVD" mode automatically.
6. Remove the flash drive. Touch Audio is ready for use.



As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at (574) 537-8900 or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lci1.com or by downloading the MyLCI app.



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