

WARRANTY

Warranty Claim Filing Prorated Schedule

See schedule below for prorated direct warranty reimbursement to Dealers and Service Centers:

- Claims filed **0-60** days after repair completion are eligible for reimbursement at 100 percent.
- Claims filed **61-90** days after repair completion are eligible for reimbursement at 90 percent.
- Claims filed **91-120** days after repair completion are eligible for reimbursement at 80 percent.
- Claims filed **121-180** days after repair completion are eligible for reimbursement at 50 percent.
- Claims filed **180+** days after repair completion are not eligible for reimbursement.

Proration is calculated by date repair was completed to the date full claim with required documentation is submitted.

NOTE: To avoid proration on a claim, all documentation will need to be submitted. Documentation includes, but is not limited to, a completed repair order with repair completion dates, part invoices, and pictures/part returns determined by flat rate no later than 60 days after the work is completed.



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