

IMPORTANT RECALL INFORMATION #170914REV

November 2017

**TO: ALL REV RECREATION GROUP DEALER PRINCIPALS,
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #170914REV
Securing the Auxiliary Battery Tray**

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, Indiana, is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2015-2016 Fleetwood Bounder Class A motorhomes, manufactured March 24, 2014 through May 22, 2015 and certain model year 2015-2016 Fleetwood Southwind Class A motorhomes, manufactured March 11, 2014 through March 2, 2016.

We are notifying the owners of the affected units in order to correct the problem. A copy of the letter sent to owners of record is attached for your information.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the welds on the battery tray, attached to the underside of the chassis bridge may be insufficient. If the welds are insufficient they may break and allow the battery tray to partially or fully detach from the chassis bridge.

If the battery tray detaches, battery acid may leak or spill, creating a risk of fire or personal injury. Additionally, a potential exists for battery wires to contact metal, creating the possibility of an electrical short, which may pose a risk of fire or electrocution, and which could potentially result in property damage, personal injury or death.

WHAT SHOULD YOU DO?

Owners of the above mentioned motorhomes have been asked to contact a REV Recreation Group dealer to have the described defect remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the attached **Recall Service Bulletin #170914REV** prior to beginning repairs.

Once repairs have been completed according to **Recall Service Bulletin #170914REV**, have the customer sign your dealership's **Internal Repair Order**. Warranty labor claims are to be submitted electronically to REV Recreation Group. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motorhome. REV Recreation Group dealers are required to make repairs to stock units on dealer lots prior to sale or lease.



Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from REV Recreation Group, Inc., or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping REV Recreation Group with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your REV Recreation Group Service Center.

Sincerely,

REV RECREATION GROUP, INC.

Attachments: Recall #170914REV Customer Letter
Recall #170914REV Service Bulletin



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Follow proper safety practices. If in doubt, consult a professional RV technician.