

Lost Key Service

When buying a Thule Lock

To assure a very high safety level of our Security products the key number is not shown on the door lock itself but only on the keys. This means it is important to write down the key number to be able to order any spare keys in case of loss.

Therefore we have printed this card on the packaging of all Thule Door Locks:


KEY NUMBER:
.....

EN Write down your key number and keep this card in a safe place. In case of lost keys, you need this number to order a spare key.

DE Notieren Sie hier Ihre Schlüssel-Nummer und bewahren Sie diese Karte an einem sicheren Ort auf. Im Falle eines Schlüsselverlustes können Sie mit dieser Nummer einen Ersatzschlüssel bestellen.

FR Notez votre numéro de clef sur cette carte et gardez-la précieusement. En cas de perte, ce numéro vous permettra de commander une nouvelle clef.

NL Noteer hier uw sleutelnummer en bewaar deze kaart op een veilige plaats. Bij verlies van sleutels heeft u dit nummer nodig om een reserve sleutel te bestellen.



In case you need to order new keys

I. When the key number is known

If the key number is known, a set of 2 spare keys can be ordered to match the existing lock.

1500602260	Key number known - spare keys for door locks (2 pcs)
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II. When the key number is unknown

In case of lost keys and unknown key number, we offer the option to dismount the lock and change the lock cylinder by a new one (delivered with 2 new keys).

1500602681	Key number unknown - new lock cylinder + 2 keys
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To take out the existing lock cylinder from the lock the brass push button needs to be pushed.

Push button on new lock cylinder



Position of push button on Thule Door Lock





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