



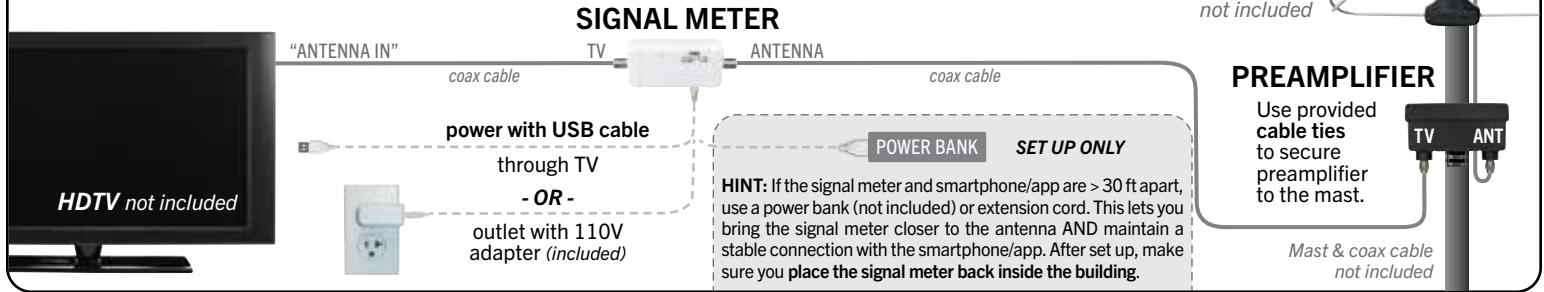
Smart Preamp

Quick Start Guide

1

Log onto www.winegard.com. Select **Accounts**. Select **Register New User**. Fill out information and confirm email. Close out of Winegard.com and download Winegard Connected APP.

Connect the preamplifier to the antenna and signal meter using coax cables (not included). Provide power to the signal meter through your TV, adapter, or power bank. The TV doesn't need to be connected to the signal meter during initial antenna setup.



2

Search for **Winegard Connected** in the App Store or Google Play. Or, scan the QR codes below.



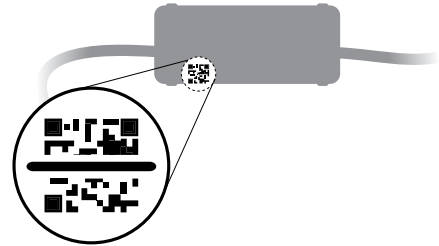
Download on the
App Store



GET IT ON
Google Play

3

Open the app, sign in to your Winegard account. Scan the QR on the signal meter, as shown.



4

Following the on-screen instructions, direct your antenna to receive the maximum number of free channels.



Allow six to twelve seconds between each re-positioning so that the app can pick up the full range of channels available in that direction.

IMPORTANT: Work with a buddy! Complete as much antenna adjustment at ground level as possible. If it's already on the roof, have someone else adjust the antenna while you monitor the smartphone app. Avoid doing both activities at the same time by yourself.

5

After you position and tighten the antenna for best reception, connect the antenna to the TV. Make sure there is power to the signal meter. Run a channel scan.



HINT: Having trouble picking up a channel? Try turning off the boost option in the app.

6

Success!
Watch free TV.



Register your product at: winegard.com/myantenna

Questions? winegard.com/support

WINEGARD COMPANY ONE YEAR LIMITED WARRANTY

Winegard Company provides a warranty to the original purchaser of new Winegard Products against any defects in materials or workmanship for a period of one (1) year from date of purchase, subject to the terms herein. This warranty is non transferrable. If a Product covered under this warranty is determined to be defective within the warranty period, Winegard will, unless otherwise required by applicable law, either repair or exchange the Product at its sole discretion.

How to Obtain Warranty Service (Pre-authorization is required)

To obtain warranty service, contact Winegard Company Technical Support via email: help@winegard.com or via phone at 800-788-4417 from 7:30 AM to 5:30 PM Monday through Friday and 8:00 AM to 3:30 PM Saturday, Central Standard Time, or visit www.winegard.com. PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO WINEGARD. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

Winegard Company will (at its option) repair or replace the defective product at no charge to you. This warranty does not cover any costs incurred in removal or reinstallation of the product. This limited warranty does not apply if the product is

damaged, deteriorates, malfunctions or fails from: misuse, improper installation, abuse, neglect, accident, tampering, modification of the product as originally manufactured by Winegard, usage not in accordance with product instructions or acts of nature such as damage caused by wind, lightning, ice or corrosive environments.

WINEGARD COMPANY WILL NOT ASSUME ANY LIABILITIES FOR ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, MADE BY ANY OTHER PERSON.

THE FOREGOING WARRANTY SHALL BE THE SOLE AND EXCLUSIVE REMEDY OF ANY PERSON, WHETHER IN CONTRACT, TORT OR OTHERWISE, AND WINEGARD COMPANY SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGE OR COMMERCIAL LOSS, OR FROM ANY OTHER LOSS OR DAMAGE EXCEPT AS SET FORTH ABOVE.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Problem	Possible Cause	Possible Solution
SUMMARY SCREEN		
Total Channels shows all zeros.	App connection to database lost.	Close app and reopen.
	Antenna placed in wrong location.	Allow the timer to cycle twice while repositioning the antenna.
Total Channels shows all dashes.	Antenna has encountered a problem.	Reboot by unplugging the signal meter, waiting 3 seconds, and restoring power.
Not all channels are GREEN.	Antenna position, distance, terrain, weather, network power, or band may affect signal strength.	Reposition the antenna to get as many channels as possible in GREEN and YELLOW (channels with these colors should be viewable).
MAP SCREEN		
Network does not appear.	Networks may be on the same tower, or very close and hidden.	Zoom in on the map to see if the network tower appears.
The network that I want remains RED.	Antenna position, distance, terrain, weather, network power, or band may affect signal strength.	Click/hover over the network and verify the network distance is within antenna range.
		Click/hover over the network you are looking for and verify the antenna covers the required band (UHF, VHF High; VHF Low).
LIST VIEW		
Channel data refreshes before I find the channel.	Channel data refreshes every 6 to 12 seconds and moves to the top of the screen.	Press the Pause button at the bottom of the screen so that you can see the channels you have. Restart whenever you are ready.
DEVICE CONNECTION		
I can't scan the barcode.	The camera won't focus, or you're not signed in to your account.	Ensure you are signed in to your Winegard account. Adjust the distance from your camera to the QR code. If this doesn't help, tap the Continue without scanning button, then tap Scan for Bluetooth® Devices to manually find and connect to your antenna.
Cannot connect to the device.	The signal meter is not powered on.	Ensure the signal meter is powered on and try again.
Scan code is not recognized.	Scanned wrong QR code, or there is a decoding error.	Check that QR code is not damaged, then center camera on only the Winegard scan code.
A message appears that the device is disconnected.	Out of range of signal meter, or power to the signal meter was lost.	Make sure your signal meter is powered on; stay within 30 feet of signal meter to ensure the Bluetooth connection is not lost.
ACCOUNT SIGN IN		
My account needs to be verified.	Email verification needed.	Check for an account verification email message from Winegard and follow the instructions.
Invalid password.	Incorrect password.	Re-enter your password or reset your password and follow the instructions.
BLUE LED		
LED is no longer solid or flashing.	Sleeps after 15 minutes of inactivity.	This is normal operation when the unit goes to sleep. A connection to the antenna may still be made when the blue LED is off.
LED light is no longer on.	Bluetooth connection is in sleep mode.	Antenna/Amplifier is still working with LED off, the Bluetooth connection is in sleep mode.
	Signal meter is not powered on.	Ensure signal meter is powered on and try again.





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Follow proper safety practices. If in doubt, consult a professional RV technician.